



**Meeting of the Mashpee Planning Board  
Wednesday, February 16, 2022  
Waquoit Meeting Room  
Mashpee Town Hall  
16 Great Neck Road North  
Mashpee, MA 02649  
7:00 PM**

**\*Broadcast Live on Local Channel 18\***

**\*Streamed Live on the Town of Mashpee Website: <https://www.mashpeema.gov/channel-18>\***

### **Call Meeting to Order**

- Pledge of Allegiance

### **Approval of Minutes**

- Review of Meeting Minutes from February 2, 2022

### **Public Discussion**

### **Approval Not Required**

**Applicant:** Garren C. Gould  
**Location:** 36 Sunset Strip, Mashpee, MA 02649 (Map 37 Block 72A)  
21 Emma Oakley Mills Way, Mashpee, MA 02649 (Map 37 Block 211)  
**Request:** To divide a 28,400 s.f. parcel from 36 Sunset Strip (Map 37 Block 72A) to be conveyed to Robert and Rachel Mills and merged with 21 Emma Oakley Mills Way (Map 37 Block 211).

### **New Business**

- Update from Weston & Sampson team relative to the Comprehensive Plan.
- Sign written special permit decision for Sherwin Williams retail paint store, application submitted by Lisciotti Development Corporation approved on 1/19/2022 after no appeals filed pursuant to MGL Chapter 40A Section 17.

### **Chairman's Report**

- New Second Homeowner Survey

### **Town Planner Report**

- Solar Energy Systems Overlay District petitions
- LCP Update
- Revival of the Open Space Committee
- Popponessett Overlay District
- District Local Technical Assistance Funding – First solicitation – Housing Production Plan



# Town of Mashpee

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16 Great Neck Road North  
Mashpee, Massachusetts 02649

## **Board Member Committee Reports**

- Cape Cod Commission, Community Preservation Committee, Design Review, Plan Review, Environmental Oversight Committee, Historic District Commission, Military Civilian Advisory Council.

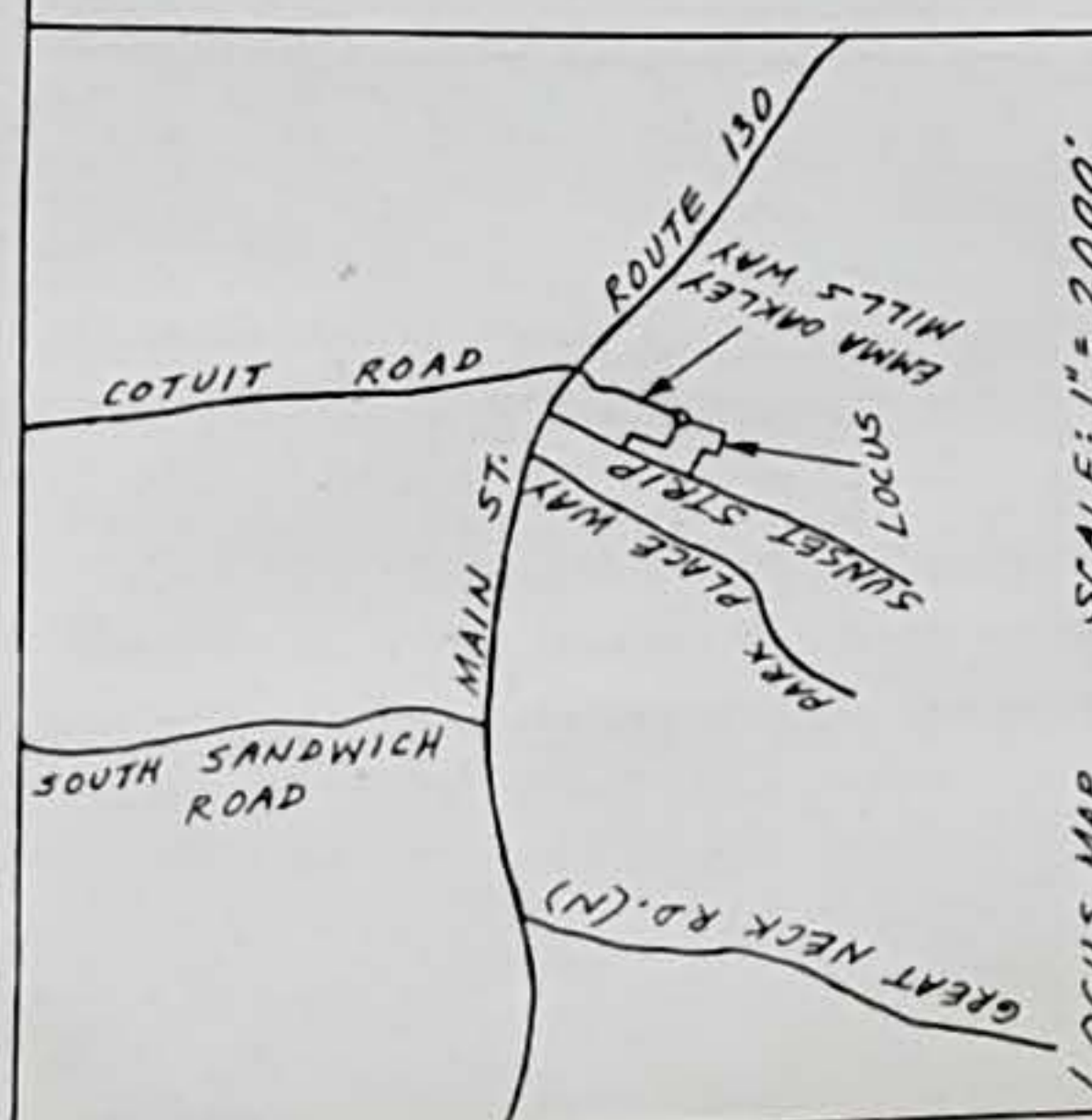
## **Correspondence**

- Town of Falmouth Notices
- Town of Sandwich Notices
- December 2021 Discharge Monitoring Report for South Cape Village – N=1.32
- November 2021 Discharge Monitoring Report for South Cape Village – N=.71
- October 2021 Discharge Monitoring Report for South Cape Village – N=2.7

## **Additional Topics (not reasonably anticipated by Chair)**

## **Adjournment**





LOCUS MAP SCALE: 1" = 2000'

I HEREBY CERTIFY THAT THIS PLAN HAS BEEN PREPARED IN ACCORDANCE WITH THE RULES AND REGULATIONS OF THE REGISTERS OF DEEDS OF THE COMMONWEALTH OF MASSACHUSETTS.

PROFESSIONAL LAND SURVEYOR DATE 1-12-22

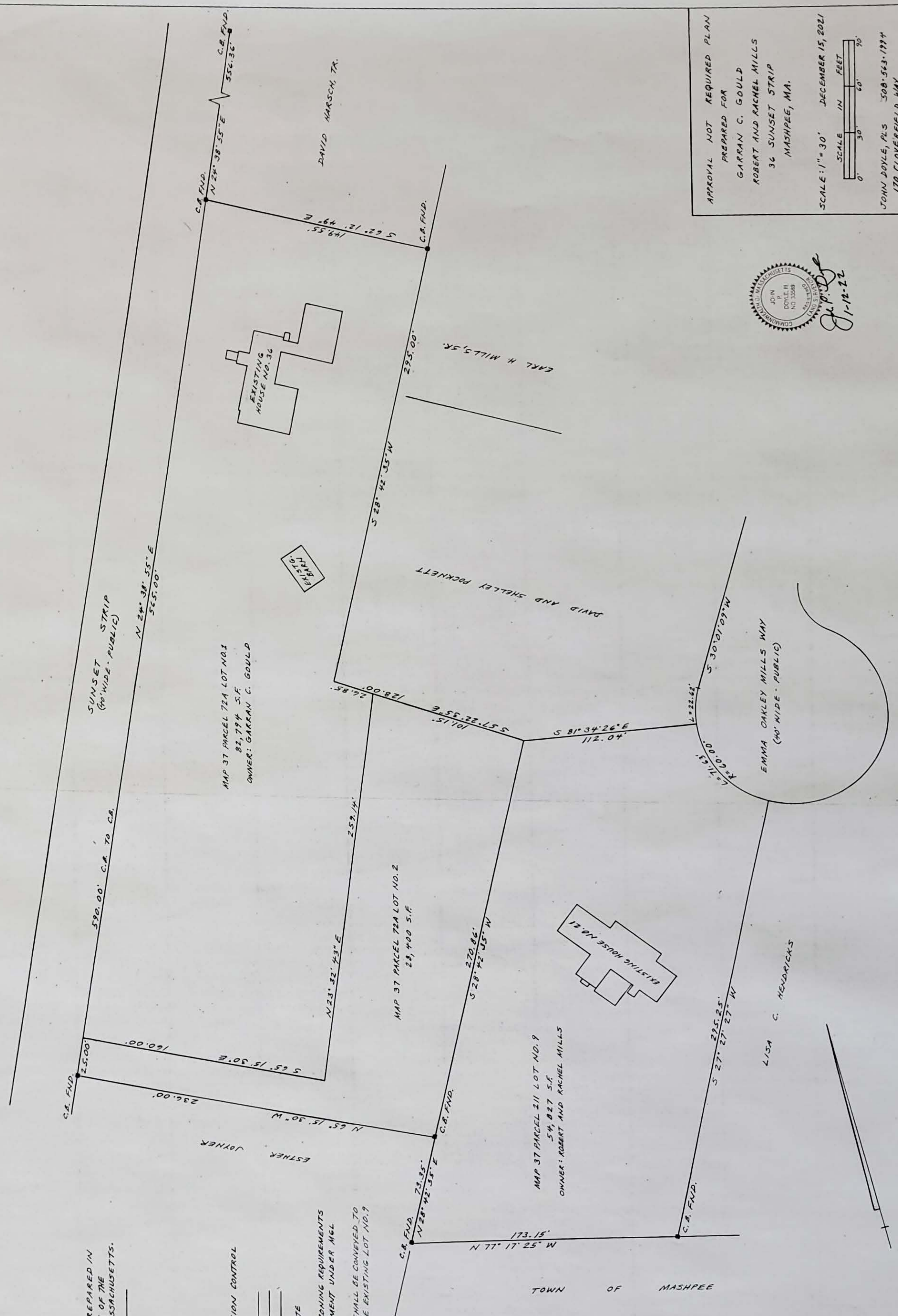
ZONING DISTRICT: R-5  
 DEED REFERENCE BOOK 30566 PAGE 256.  
 PLAN REFERENCE BOOK 239 PAGE 133.  
 CERT. OF TITLE NO. 210623  
 LAND COURT PLAN NO. 36421-B SHEET 2.

"PLANNING BOARD APPROVAL UNDER THE SUBDIVISION CONTROL LAW NOT REQUIRED."

MASHPEE PLANNING BOARD DATE

NOTE: NO DETERMINATION AS TO COMPLIANCE WITH ZONING REQUIREMENTS HAS BEEN MADE OR INTENDED BY THIS ENDORSEMENT UNDER MGL CHAPTER 41, SECTION 81L.  
 NOTE: THE PROPOSED LOT NO. 2 OF 28,400 S.F. SHALL BE CONVEYED TO ROBERT AND RACHEL MILLS AND MERGED WITH THE EXISTING LOT NO. 9 OF 54,817 S.F. FOR A TOTAL OF 83,217 S.F.

REGISTRY USE ONLY



APPROVAL NOT REQUIRED PLAN PREPARED FOR GARRAN C. GOULD ROBERT AND RACHEL MILLS 36 SUNSET STRIP MASHPEE, MA.  
 SCALE: 1" = 30' DECEMBER 15, 2021  
 JOHN DOYLE, PLS 508.563.1994 170 CLOVERFIELD WAY E. FALMOUTH, MA. 02536





# Town of Mashpee

16 Great Neck Road North  
Mashpee, Massachusetts 02649

Kristy Senatori, Executive Director  
Cape Cod Commission  
3225 Main Street  
Barnstable, MA 02630

Re: 2022 DLTA Technical Assistance

February 8, 2022

Dear Ms. Senatori,

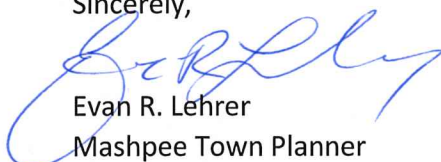
I am writing to request \$25,000.00 to support the Mashpee Planning Department's update to the Town's Housing Production Plan (HPP) most recently adopted in 2015. The Town is currently underway towards an update to its Local Comprehensive Plan (LCP) and feel that the housing element of the LCP should focus on the bigger picture with regard to housing and community design needs, goals, and objectives. It is my department's intention to focus the HPP update on units eligible for inclusion on the Subsidized Housing Inventory by defining a framework for the town to develop units meeting the affordability requirements of MGL Chapter 40B.

The Town intends on seeking a consultant to assist with the update and has already sought funding from the Community Preservation Committee (CPC). The CPC voted to submit articles to the Select Board for \$50,000 in funding but indicated a desire for my department to seek alternative sources of funding and I had identified to them the District Local Technical Assistance (DLTA) as a potential source. As such my request for \$25,000 from DLTA would match the local commitment of \$25,000 from CPC for this purpose (assuming Town Meeting approval in May). CPC's expectation will be for my department to turn back \$25,000 if matching funds are received.

This request would support the housing best practice of "Create a Housing Production Plan (HPP) that accounts for changing demographics, including young families, changing workforce, and an aging population." It is anticipated that this HPP, alongside the framework to be defined in the 2022 LCP update will result in zoning bylaw amendments that would "allow for increased density and housing opportunities in manner that is consistent with neighborhood character and supportive of aging in community." This project is intended to address the priority funding areas of planning ahead for housing and growth.

Thank you for your consideration of this request.

Sincerely,



Evan R. Lehrer  
Mashpee Town Planner

## COMMONWEALTH COMMUNITY COMPACT

WHEREAS cities and towns and the Commonwealth must work together to create the conditions for a strong and resilient economy; and

WHEREAS cities and towns face increasing pressures on municipal and school budgets which impact essential services; and

WHEREAS cities and towns are partners with the Commonwealth and the Baker-Polito Administration is recommitting itself to that partnership through the Community Compact Cabinet; and

WHEREAS the Commonwealth is committed to promoting mutual standards of best practice for both the state and municipalities that will create clear standards, expectations, and accountability for both partners; and

WHEREAS the citizens of Massachusetts are right to expect forward-thinking, innovative government from both the Commonwealth and local governments.

### Commonwealth Commitments

As a sign of its commitment to an improved partnership with cities and towns, the Baker-Polito Administration:

- Intends to be a reliable partner on local aid.
- Pledges to work with our partners in the Legislature toward earlier local aid formula funding levels.
- Will work to make available technical assistance opportunities for cities and towns as they work toward best practices.
- Will not propose any new unfunded state mandates, and we will look at existing mandates with a goal toward making it easier to manage municipal governments.
- Will give special attention, in its review of state regulations, to those that affect the ability of municipalities to govern themselves.
- Pledges to work closely with municipal leaders to expand opportunities to add municipal voices to those state boards and commissions that impact local governments.
- Will introduce incentives for municipalities that sign Compacts in existing and proposed state grant opportunities, including proposals for technical assistance grants available only to compact communities.
- Will identify ways to expedite state reviews that can often slow down economic development opportunities or hinder other municipal interests.

### Community Commitments

NOW THEREFORE the Town of Mashpee pledges to adopt the following best practices:

1. Develop a formal Wage and Classification Plan that details, at a minimum, job descriptions, employee grades, and salary ranges, thereby providing the municipality with a tool to make pay decisions that are reasonable in comparison to similar work being carried out in all areas of city/town government.
2. Develop Employee Policies and Procedures for things such as discrimination, sexual harassment, information technology use, drug and alcohol, use of social media, and town-owned vehicles.
3. Establish an Emergency Preparedness Plan in partnership with the Massachusetts Emergency Management Agency (MEMA) to develop and enhance a community's disaster and emergency response capabilities.

The Commonwealth will work with the Town of Mashpee as a partner in implementing these best practices, including prioritizing technical assistance when that is needed to accomplish execution of a new best practice.

### Commonwealth Compact Community Incentives

The Baker-Polito Administration seeks to recognize municipalities that are striving to become more innovative and accountable and introduce incentives through various state grants and programs to reward municipalities who have signed Community Compacts and committed themselves to continuous improvement. Municipalities that pledge to adopt best practices through compacts will get bonus points on selected state grant programs and will be prioritized for various technical assistance programs.

TOGETHER we sign this Community Compact in a spirit of partnership and public service, understanding that we serve the citizens of our Commonwealth and that our citizens deserve the best government possible.

Signed this 25<sup>th</sup> of July in the Year 2017

Lt. Governor Karyn Polito  
Commonwealth of Massachusetts

Thomas O'Hara  
Chair, Mashpee Board of Selectmen

*God Save the Commonwealth of Massachusetts*

	TASKS	2021	2022										
		DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	
0	Kick Off Meeting with Staff and Team	█											
1	Gather and Analyze Data	█	█	█	█								
2	Refine Public Outreach/Engagement Plan	█	█	█									
3	Launch Public Engagement Activities (see detail below)			█	█	█	█	█	█	█	█	█	█
4	Prepare Elements (PHASE 2)												
A	- Housing		█	█	█	█	█	█	█				
B	- Economic Development		█	█	█	█	█	█	█				
C	- Sustainability		█	█	█	█	█	█	█				
D	- Natural Resources		█	█	█	█	█	█	█				
E	- Land Use & Growth Management		█	█	█	█	█	█	█				
F	- Heritage and Preservation		█	█	█	█	█	█	█				
G	- Open Space and Recreation		█	█	█	█	█	█	█				
H	- Municipal Buildings, Facilities, Services		█	█	█	█	█	█	█				
I	- Transportation and Circulation								█	█	█		
5	Implementation Plan								█	█	█		
6	Prepare Draft Plan										█	█	
7	Finalize Plan										█	█	



Task	Task Details	Who
<b>High School Leve Students</b>		
Form Steering Committee	<ul style="list-style-type: none"> <li>Form a steering committee of up to 10 students to organize activities and be the central location for information</li> </ul>	School administration and staff
Survey (school population)	<ul style="list-style-type: none"> <li>Develop and administer a survey of other school children and residents for feedback and information related to comprehensive planning topics</li> </ul>	Grade 8 and 11 Civics classes
Map the Town	<ul style="list-style-type: none"> <li>Conduct a mapping exercise</li> <li>Have them map the Town with major landmarks that will identify key project locations in a way that people can relate to and understand.</li> </ul>	AP Human Geography Class
Project Marketing	<ul style="list-style-type: none"> <li>Project branding</li> <li>Project marketing campaign</li> </ul>	Marketing Class
Design your Town (or Area of Town)	<ul style="list-style-type: none"> <li>Create an activity where students are asked to design their version of Mashpee (or specific areas of Town). Ask students to take a map of Mashpee (or an Area) and pretend nothing is developed yet and it is their job to lay out roads, municipal buildings, parks, playgrounds, schools, houses, commercial development, etc.,</li> </ul>	All students
Zone your Town	<ul style="list-style-type: none"> <li>Create a zoning map exercise</li> <li>Provide a parcel level map of Mashpee and an overview sheet on zoning. Ask them to develop their own zoning districts for the Town and zone the Town as they see appropriate.</li> </ul>	Civics Class
Neighborhood Walk	<ul style="list-style-type: none"> <li>Each student is asked to spend a certain amount of time (20 minutes) walking around their neighborhood with a notebook writing down things they notice about their neighborhood.</li> <li>A sheet can be sent home with them asking specific questions (what can you walk to other than houses? What types of buildings do you see? What types of homes doe you see? Are there sidewalks to walk on? Etc.,)</li> <li>Have them explain what they see and what they did not see in their neighborhood that they would like to.</li> </ul>	All Students



Task	Task Details	Who
<b>Middle School Level Students</b>		
Form Steering Committee	<ul style="list-style-type: none"> <li>Form a steering committee of up to 10 students to organize activities and be the central location for information</li> <li>Be the conduit for information to Elementary students and work on activities to engage them</li> </ul>	Town Administration and staff
Vision of Mashpee	<ul style="list-style-type: none"> <li>Ask middle school students to draw what they love about Mashpee</li> </ul>	All students
Scavenger Hunt	<ul style="list-style-type: none"> <li>Design a scavenger hunt for elementary and middle school students to get them out into the community to engage and interact</li> </ul>	Organized and administered by the Steering Committee for all students Middle and Elementary School
Mashpee Video/Project Video	<ul style="list-style-type: none"> <li>Design a video about Mashpee to promote the town, the project, and public engagement</li> </ul>	Media Arts Class
“If I were a planner” Activity	<ul style="list-style-type: none"> <li>Brainstorm ideas on how they would make a difference in their community if they were a planner. They can make statements about what changes or improvements they would make, or they can draw a map or a picture on what they would do and explain why.</li> <li>Start the exercise with a fact sheet on what a planner does, explaining the different types of subject planners participate in.</li> </ul>	All students
Design a Neighborhood	<ul style="list-style-type: none"> <li>Provide an overview of what a neighborhood is and what components neighborhoods have</li> <li>Ask students to draw their neighborhood including their house, their school, and other features that are important to them that they want to have easy access to (e.g., grocery store, restaurant, playground, ball fields, the beach, walking paths, bike paths, etc.,)</li> </ul>	All students
Planning Day	<ul style="list-style-type: none"> <li>Identify a “Planning Day” for the school and host several planning related activities throughout the day for students</li> </ul>	Town Administration and staff with assistance from the Town Planner and Steering Committee
Neighborhood Walk	<ul style="list-style-type: none"> <li>Each student is asked to spend a certain amount of time (20 minutes) walking around their neighborhood with a notebook writing down things they notice about their neighborhood.</li> <li>A sheet can be sent home with them asking specific questions (what can you walk to other than houses? What types of buildings do you see? What types of homes do you see? Are there sidewalks to walk on? Etc.,)</li> </ul>	All Students

Task	Task Details	Who
	<ul style="list-style-type: none"> <li>Have them draw pictures to explain what they see and what they did not see in their neighborhood that they would like to.</li> </ul>	
<b>Elementary School Level Students</b>		
Scavenger Hunt	<ul style="list-style-type: none"> <li>Students are provided with a scavenger hunt of places and things unique to Mashpee where they have to visit and document why that place is special to their community</li> </ul>	All Students (organized by Middle School Steering Committee)
Mashpee Neighborhoods	<ul style="list-style-type: none"> <li>Provide several different neighborhood maps (plat maps) of different areas of Town. Students select a neighborhood and are instructed to use different colors to represent they types of things they want to see in their neighborhood (open space, parks, playgrounds, schools, houses, stores, etc.,)</li> </ul>	All Students
Neighborhood Walk	<ul style="list-style-type: none"> <li>Each student is asked to spend a certain amount of time (20 minutes) walking around their neighborhood with a notebook writing down things they notice about their neighborhood.</li> <li>A sheet can be sent home with them asking specific questions (what can you walk to other than houses? What types of buildings do you see? What types of homes do you see? Are there sidewalks to walk on? Etc.,).</li> <li>Have them draw pictures to explain what they see and what they did not see in their neighborhood that they would like to.</li> </ul>	All Students

\*Note: Cells highlighted in orange are proposed to have an instruction sheet to explain the resources necessary and how to run the activity.



## **Document List for Weston and Sampson**

Route 28 Eastern Mashpee Corridor Study  
Mashpee MVP Final Report  
Mashpee Comprehensive Watershed Nitrogen Management Plan  
Nathan Ellis Highway (Route 151) at Old Barnstable Road Road Safety Audit  
Mashpee Rotary Corridor Study  
Notice of Project Change: Multi Purpose Machine Gun (MPMG) Range at the Known Distance Range  
Mashpee Hazard Mitigation Plan - 2017  
Barnstable County Wildfire Preparedness Plan 2012  
Mashpee Pre-Disaster Mitigation Plan  
Wildland Fire Protection 2008  
Public Protection Classification Summary Report  
PAL Archaeological Reconnaissance Survey  
Open Space and Recreation Plan  
Waquoit Bay Water Quality Overview  
Chop Chaque Bogs Restoration Conceptual Feasibility Assessment  
Chop Chaque Bog CR Baseline Appendices  
Johns Pond Dam Hydraulic and Hydrologic Analyses  
Water Quality Monitoring Program for the Popponesset and Waquoit Bay Estuaries  
Water Quality Improvements Associated with Mashpee Shellfish Aquaculture: Effectiveness in Reducing  
Mass Estuaries Project: Linked Watershed Embayment Model to Determine Critical Nitrogen Loading Th  
Mass Estuaries Project: Linked Watershed Embayment Model to Determine Critical Nitrogen Loading Th  
Santuit Pond Summary  
Santuit Pond Proposed Fill Areas  
Santuit Pond Diagnostic Study 2010  
Draft Waqupit Bay System Including Eel Pond, Quashnet River, Hamblin Pond, and Jehu River TMDL for  
Rotary Road Safety Audit

Water Column Nutrient Concentrations  
Thresholds for Popponesset Bay  
Thresholds for Waquoit Bay and Eel Pond Embayment

TN



## Mashpee Comprehensive Plan Stakeholder List

Group	Name	Title
<b>Town Staff</b>	Ashley Fisher	DNR Director
	Jeff Smith	Harbormaster
	Scott Carline	Police Chied
	Catherine Laurent	DPW Director
	Mary Bradbury	Recreation Director
	Rodney Collins	Town Manager
	Kathlene Mahoney	Library Director
	Lynne Waterman (retired)	COA Director
	Evan Lehrer	Town Planner
	Gail Wilson	Human Services Director
	Clayson Nicholson	GIS
	Thomas C. Rullo	Fire Chief
	Glen E. Harrington	Health Agent
	Craig Mayen	Treasurer/Collector
	David Morris	Building Commissioner
	<b>State and Regional</b>	Jason R. Streebel
Patricia Deboer		Superintendent
Andrew R. McManus		Conservation Agent
Chris Gallagher		Town Engineer
Terrie Cook		Admin Assistant to TM/SB
Wayne Taylor		Ass. Town Manager
Chloe Schaefer		Chief Planner
Erin Perry		Deputy Director
Martha Hevenor		Planner II
Colleen Medeiros	Transportation Program Director	
Steven Tupper	Deputy Director	
Sean O'Brien	Director / Emergency Preparedness	
Jason Zimmer	District Supervisor	
Tom Eagle	Refuge Manager	
Joe Pacheco	Director / Emergency Preparedness	
<b>Organizations/ Governments</b>	Brian Weeden	Chairman
	Katy Acheson	Director
	Kimberley Conn	Executive Director
	Ken Klint	President
	Michael Richardson	Executive Director
	Shirley Murray	
	Jim Zingarelli	
Mary Adams Oleksak		

Marjerie Hecht  
George Schmidt

Allen Waxman  
Larry Marsh

Andy Marks                      Executive Director

Jessie Little Doe Baird  
Elana Doyle                      Committee Head  
Catherine Gallagher              Committee Headf  
Wayne Lobo  
Carolyn Markowski  
Sarah Johnson  
Joe Mooney

**Board/Commissions/  
Committees**

John Fulone                      Chair  
Chad Smith                      Chair  
Mike Rapacz                      Chair  
Allan Isbitz                      Chair  
Andrew Gottlieb                      Chair  
Andrea Watson                      Chair  
Nino Cocomazzi                      Chair  
Ava Costello                      Chair  
Sheldon Gilbert                      Member  
J. Marie Stevenson                      Chair  
Jonathan Furbush                      Chair  
Carol Sherman                      Chair  
Tom Fudala                      Chair  
Brian Baumgaertel                      Chair

**Business Owners/  
Land Owners**

Rob Warren  
Buff Chace                      Managing Partner  
Tom Feronti                      Planning and Construction Manger



Jan Aggerbeck	Owner
Katharine Parsons	
Jamie Odegaard	Owner
John Malloy	Board of Directors

**Community Services/  
Religious Organization**

Bonnie Alcott	Director
Elias Lieberman	Rabbi

Organization	WORKSHOP RSVP	Notes	Emailed
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Cape Cod Commission			
Cape Cod Commission			
Cape Cod Commission			
Cape Cod Commission			
Cape Cod Commission			
Barnstable County Department of Health & Environment			
Mass DFW			
US Fish and Wildlife Service			
Barnstable County Human Services			

Mashpee Wampanoag Tribe			
Mashpee Chamber of Commerce			
Mashpee Housing Authorit			
Seabrook Village Association			
Peninsula Council			
Santuit Pond Estates Association			
Southport Government Relations Committee			
Mashpee Clean Waters			

Envision Mashpee  
Briant's Neck Association  
Sea Oaks Condo Association  
Summerwood Condo Association  
Friends of Santuit Pond  
Holland Mills Homeowners Association  
Deer Crossing Condos  
Mashpee Water District  
Friends of the MNWR  
Mashpee Men's Club  
Mashpee Women's Club  
Wampanoag Language Reclamation Project  
Mashpee Republic Town Committee  
Mashpee Democratic Town Committee  
Cape Verdean Association  
Mashpee Garden Club  
Cahoon Museum of Art  
Windchime Condo Association

Planning Board  
Conservation Commission  
Sewer Commission  
Affordable Housing Committee  
Community Preservation Committee  
Cultural Council  
Cultural Council  
Historical Commission  
Recycling Committee  
Diversity and Inclusion Committee  
Zoning Board of Appeals  
Select Board/EDIC  
Water District Commission  
Board of Health

Trustees for Reservations  
Mashpee Commons  
Mashpee Commons



Cape Cod Coffee  
Mass Audobon  
Outerland Landscaping  
Orenda Wildlife Land Trust  
Save Popponessett Bay  
Southworth Mashpee Properties LLC  
New Seabury Properites LLC  
Botellos

South Bay Community Services  
Falmouth Jewish Congregation  
Falmouth Service Center  
Christ the King Church

# Cape Cod New Homeowners Survey - 2021

December 2021 (updated February 2022)

UMassAmherst

Donahue Institute  
Economic and  
Public Policy Research

# Prepared by the UMass Donahue Institute's Economic & Public Policy Research Group

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## **Project Leader**

Mark Melnik, PhD

## **Project Staff**

Kerry Spitzer PhD, MPA

Kazmiera Breest, MS

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Established in 1971, the UMass Donahue Institute is a public service, research, and economic development arm of the University of Massachusetts. Our mission is to apply theory and innovation to solve real world challenges and enable our clients to achieve their goals and aspirations. We serve clients in the public, non-profit, and private sectors in the Commonwealth and throughout the nation and the world. For more information, [www.donahue.umass.edu](http://www.donahue.umass.edu).

The Institute's Economic & Public Policy Research (EPPR) group is a leading provider of applied research, helping clients make more informed decisions about strategic economic and public policy issues.

EPPR produces in-depth economic impact and industry studies that help clients build credibility, gain visibility, educate constituents, and plan economic development initiatives. EPPR is known for providing unbiased economic analysis on state-level economic policy issues in Massachusetts and beyond, and has completed a number of industry studies on IT, defense industries, telecommunications, health care, and transportation. Their trademark publication is called *MassBenchmarks*, an economic journal that presents timely information concerning the performance of and prospects for the Massachusetts economy, including economic analyses of key industries that make up the economic base of the state.

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## Executive Summary

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It has been suggested that the unprecedented increase in remote and hybrid work options could lead to changes in the demographics and housing markets of regions like Cape Cod. Taking a snapshot of new homeowners at this pivotal point in time will provide policy makers and planners on the Cape with important insight as they consider the needs of the community in the future. The Cape Cod Commission (CCC) enlisted the Economic and Public Policy Research group (EPPR) at the UMass Donahue Institute (UMDI) and the Center for Public Opinion (CPO) at UMass Lowell to administer a New Homeowner Survey of Barnstable County to help understand emerging residential and employment trends on the Cape. The survey was designed to shed light on the motivations and demographics of recent new homeowners, as well as their future plans for their new homes in the context of the pandemic, widespread work-from-home and hybrid employment policies. For the purposes of this study, a “new homeowner” was anyone who purchased a home in Barnstable County between April 2020 and May 2021.

This report offers a glimpse of new homeowners at a very unique point in time, during a global pandemic. Furthermore, it lays the groundwork for future research that will allow policy makers and planners to better understand which trends are persistent. The survey and this report were organized around five key themes summarized briefly here.

- What are the characteristics of a typical new homeowner on Cape Cod?
  - The majority of “new” homeowners were year-round residents and reported that they or their families had already owned property on the Cape, many for several decades. Respondents were primarily white, high-income, highly educated, older adults without children. One-third of new homeowners are retired.
  - Overall, respondents fit into two broad categories: retired, older, high-income households looking for a place to call home and highly-educated workers, many of whom now have the ability to work remotely and were influenced by the pandemic in some way to buy a new home.
- Why did new homeowners decide to purchase a home on Cape Cod this year?
  - Nearly one-third of new homeowners reported that the pandemic influenced their decision to purchase a home on the Cape. Those who own homes on the Outer Cape, first-time Cape Cod homeowners, and remote workers were more likely to indicate that the pandemic influenced their decision. The ability to work remotely was a factor in the decision for over half of new homeowners who said the pandemic influenced their decision. When making the decision to purchase a home, the Cape’s natural amenities, coast, recreational opportunities, environmental quality, and open space were among the most cited factors by new homeowners.
- What are the employment trends in the population of new homeowners on Cape Cod?
  - Just under two-thirds of respondents are in the workforce. Year-round residents are split between working for on-Cape and off-Cape employers. Significant shares of both are working in remote or hybrid settings, however rates of remote or hybrid work are dramatically higher among those working for off-Cape employers.
- How is Cape Cod’s broadband service serving new homeowners?

- New homeowners are connecting to the internet through a fixed connection and that service is generally meeting their needs.
- Do new homeowners purchase goods and services locally or off-Cape?
  - New homeowners are likely to contribute to the local economy. They report purchasing goods primarily from on-Cape businesses. They use services from a mix of on- and off-Cape vendors. The most utilized public services are outdoor amenities.
- What are new homeowners' short- and long-term plans for using their homes?
  - Ninety percent of homeowners indicated that they have or are planning to use the home as their primary residence. There is less interest in renting their homes to generate income than in using their homes as second homes, or sharing exclusively with friends and family. Roughly half of homeowners plan to invest in expanding or renovating their homes in the future.

This report provides an important first glimpse at the motivations and thinking of new homeowners entering the Cape Cod housing market during an ongoing pandemic. While researchers and public policy makers are anticipating that the pandemic will ultimately impact residential and workplace patterns, the extent of these changes are impossible to know at this point in time. With that in mind, this research is a critical first-step in understanding what is driving the choices of new homeowners in the region, and provides policy makers and planners with the ability to revisit these trends in the coming years as residential and work patterns stabilize.



## Introduction

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The Covid-19 pandemic disrupted life in ways that planners and policy makers could hardly have predicted in early 2020. The tragic loss of life and tremendous economic distress were unprecedented in recent history. The near overnight transformation in how work gets done, how services are delivered, and what is “safe” will have long-lasting impacts that vary across individuals and communities. The pandemic brought many into remote work, but it is still uncertain whether the pandemic will lead to a significant and long-lasting increase in the number of remote workers who have the freedom to abandon long commutes or high-rent housing in order to live outside of urban areas. The pandemic also led to some workers deciding to retire early as the stress of working in person or adapting to new patterns of work accelerated plans to leave the labor force.

The pandemic has increased the appeal of certain aspects of living outside of urban areas. Individuals are spending more time outdoors. Abundant options for “safer” outdoor recreation and lower density made areas like the Cape popular destinations for those with means to relocate, especially during the early months of the pandemic.

The Cape Cod Commission (CCC) enlisted the Economic and Public Policy Research group (EPPR) at the UMass Donahue Institute (UMDI) and the Center for Public Opinion (CPO) at UMass Lowell to administer a New Homeowner Survey of Barnstable County to help understand these emerging trends. The survey was designed to shed light on the motivations and demographics of recent new homeowners, as well as their future plans for their new homes in the context of the pandemic, widespread work-from-home and hybrid employment policies. It has been suggested that the unprecedented increase in remote and hybrid work options could lead to changes in the demographics and housing markets of regions like Cape Cod. Taking a snapshot of new homeowners at this pivotal point in time will provide policy makers and planners on the Cape with important insight as they consider how the needs of the community shift in the future. The survey and this report were organized around key themes:

- What are the characteristics of a typical new homeowner on Cape Cod?
- Why did new homeowners decide to purchase a home on Cape Cod this year?
- What are the employment trends in the population of new homeowners on Cape Cod?
- How is Cape Cod’s broadband service serving new homeowners?
- Do new homeowners purchase goods and services locally or off-Cape?
- What are new homeowners’ short- and long-term plans for using their homes?

To obtain a representative sample of new homeowners, a random sample of 5,850 homeowners who purchased homes between April 2020 and May 2021 was drawn from a list provided by the Cape Cod and Islands Association of Realtors. In July 2021, postcards inviting homeowners to participate in the survey were sent to the mailing addresses on file with a link and QR code to the online survey (See Appendix B). A few weeks after the initial postcards were mailed, reminder postcards were sent to the same addresses. Subsequently, a paper survey was sent to a random sample of 3,000 non-respondents. In total 403 homeowners completed the survey, the response rate was 6.9 percent: 336 surveys were

completed online and 67 were mailed responses. The data were weighted by town, subregion, and purchase price of the home.<sup>1</sup> The total number of valid responses for any particular question varies because some individuals did not answer one or more of the questions. Findings for most questions are presented for each Cape Cod subregion and for the subregions combined.

Findings include frequencies and percentages, as well as means where appropriate. Further analyses were conducted to determine whether differences between the four Cape Cod subregions are statistically significant. Chi-square tests were used for nominal data. For the purposes of conducting analysis on responses by location, we broke Cape Cod into the four following subregions: the Upper Cape, Mid Cape, Lower Cape, and the Outer Cape (the figure and table below identify the towns and their corresponding subregions).<sup>2</sup>

**Figure 1: Subregions of the Cape**



Upper Cape	Mid Cape	Lower Cape	Outer Cape
Bourne	Barnstable	Brewster	Eastham
Sandwich	Yarmouth	Harwich	Wellfleet
Falmouth	Dennis	Chatham	Truro
Mashpee		Orleans	Provincetown

<sup>1</sup> The margin of error, with design effect, is plus or minus 5.0 percent. All counts presented in the tables are weighted.

<sup>2</sup> For subregional analysis the margin of error ranged from plus or minus 8.1 percent on the Mid Cape to 18.3 percent on the Outer Cape. Due to the size of the margin of errors for the subregions, all subregional estimates should be interpreted with caution.

## Section 1: What are the characteristics of a typical new homeowner on Cape Cod?

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The “typical” new homeowner is an older, white, non-Hispanic, well-educated, high-income adult male, living in a two-person household year-round, and he is not “new” to Cape Cod. Given the regional demographics and the high cost of homeownership on the Cape and throughout the Commonwealth, this description is hardly surprising.

The majority of survey respondents identified as white or Caucasian (93%), two percent identified as Hispanic, one percent as Black or African American, and one percent as Asian. Half of survey respondents (50%) identified as male, 46 percent as female, and 4 percent preferred not to respond. The average age of respondents was 59. Survey respondents were highly educated, 34 percent had a Bachelor’s degree and 52 percent had a graduate or professional degree. Respondents also reported high annual household incomes, 26 percent reported annual income greater than \$250,000 and another 26 percent had incomes between \$150,000 and \$249,999.

More in-depth analysis of the results reveal that there is not a “typical” new homeowner when looking beyond race, income, and education status. There are several sub-populations that may be of particular interest to planners and policy makers on the Cape:

- First-time Cape Cod property owners;
- Retirees;
- Households with children;
- Remote workers; and
- Year-round residents.

Note that these five groups of new homeowners are not mutually exclusive and that some new homeowners occupied several of these categories at once.

First-time Cape Cod property owners are of interest because the majority of new homeowners reported that their immediate family had previously owned property on the Cape. Among those whose families had owned property before, 46 percent had been on the Cape for 25 years or more.

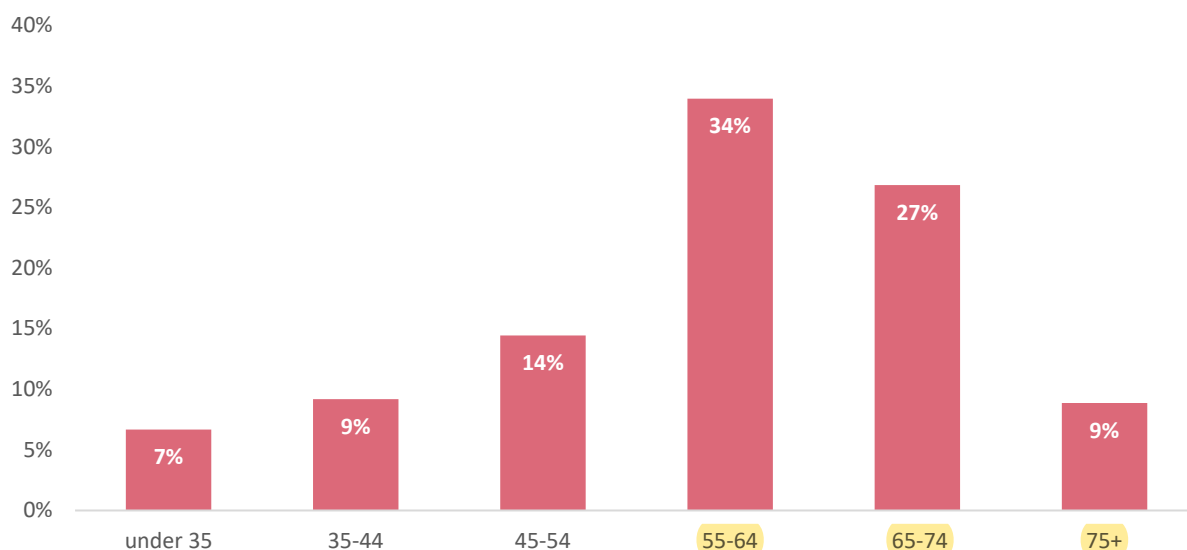
**Table 1: Cape Cod Ownership Legacy<sup>3</sup>**

Q4. Is this the first property you or your immediate family have owned on Cape Cod?  p = 0.064, n = 400	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
Yes	56	45%	65	45%	39	47%	32	67%	192	48%
No	69	55%	80	55%	44	53%	16	33%	209	52%
Total	125	100%	144	100%	83	100%	48	100%	400	100%

Source: Question 4

The majority of survey respondents were 55 or older and the retiree group in the survey was sizable, roughly one third. However, the majority of respondents reported still being in the workforce. Given the pandemic and shifting employment trends, survey analysis efforts focused on better understanding the remote workers and whether they differed from other respondents.

**Figure 2: Respondent Age**



Source: Question 39. "Please enter your age?", n = 371

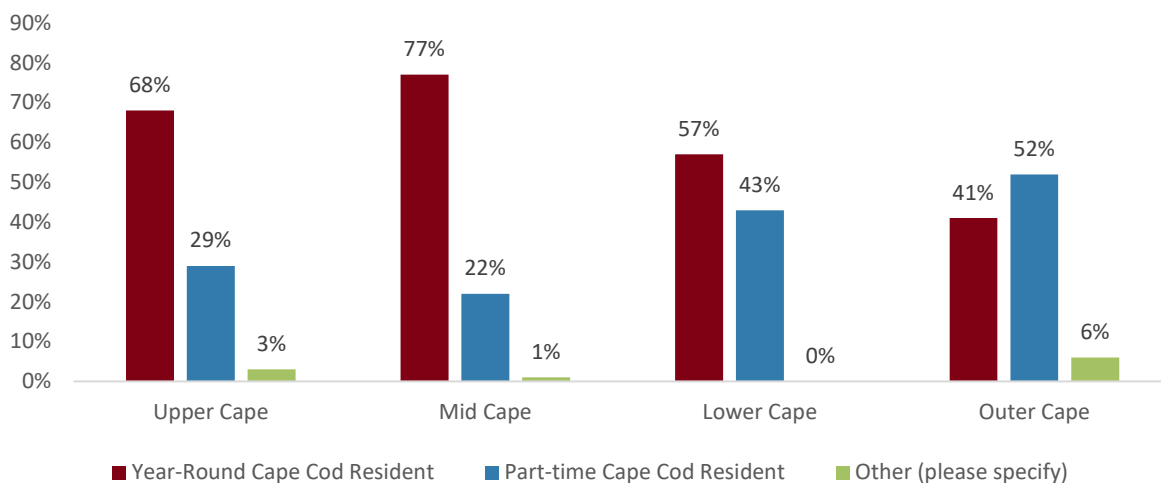
Only 14 percent of respondents reported their household included at least one child under the age of 18. In contrast, 41 percent of households contained at least one adult 65 or older. Households were typically small with 74 percent containing one or two individuals.

Year-round residents made up two thirds of all respondents, but this varied significantly by Subregion, and on the Outer Cape respondents were more likely to report being part-time residents.

<sup>3</sup> Where appropriate we provide the p-value for analyses and the number of respondents. Note that a p-value less than 0.05 indicates that there is a statistically significant association between geographic region and question responses.



**Figure 3: Resident Status by Subregion**



Source: Question 1. Respondents were asked “Which of the following best describes your resident status?” n = 403

When looking across these subpopulations there is variation in the age and household size. Remote workers and households with kids tended to be younger and have larger households.

**Table 2: Age and Household Size by Type of New Homeowner**

Selected characteristics by type of new homeowner	All Respondents	First-time Cape Property Owners	Retirees	Remote-Workers	Households with Kids	Year-Round Residents
<b>N</b>	<b>403</b>	<b>192</b>	<b>129</b>	<b>148</b>	<b>57</b>	<b>264</b>
Share of respondents	100%	48%	32%	37%	14%	66%
Mean age (years)	59	56	70	53	48	58
Size of household	2.3	2.3	1.9	2.5	3.8	2.1

Note: these groups are not mutually exclusive

## Section 2: Why did new homeowners decide to purchase a home on Cape Cod this year?

A home is a long-term investment and moving or setting up a second home can be a stressful and complicated process. Thus, it is notable that over a third of respondents indicated that the pandemic influenced their decision to purchase a home on the Cape with higher rates among Outer Cape homeowners, remote-workers, first-time Cape Cod homeowners, and families with children.

There were two response options for those who were influenced by the pandemic:

- “I had **not** previously considered purchasing property (or additional property) on the Cape, but the pandemic influenced my decision to purchase property on the Cape this year”
- “I had considered purchasing property (or additional property) on the Cape prior to the pandemic, but the circumstances of the pandemic influenced my decision to purchase property on the Cape this year.”

Only nine percent of respondents selected the first option. In contrast, over a quarter of respondents selected option two and there was subregional variation. On the Outer Cape, 50 percent of respondents selected option two. This suggests that the majority of those who were influenced by the pandemic, were already considering a purchase on the Cape and the pandemic may have accelerated their decision or tipped the scales in favor of purchasing on the Cape versus some other location.

**Table 3: Decision to Purchase a New Home**

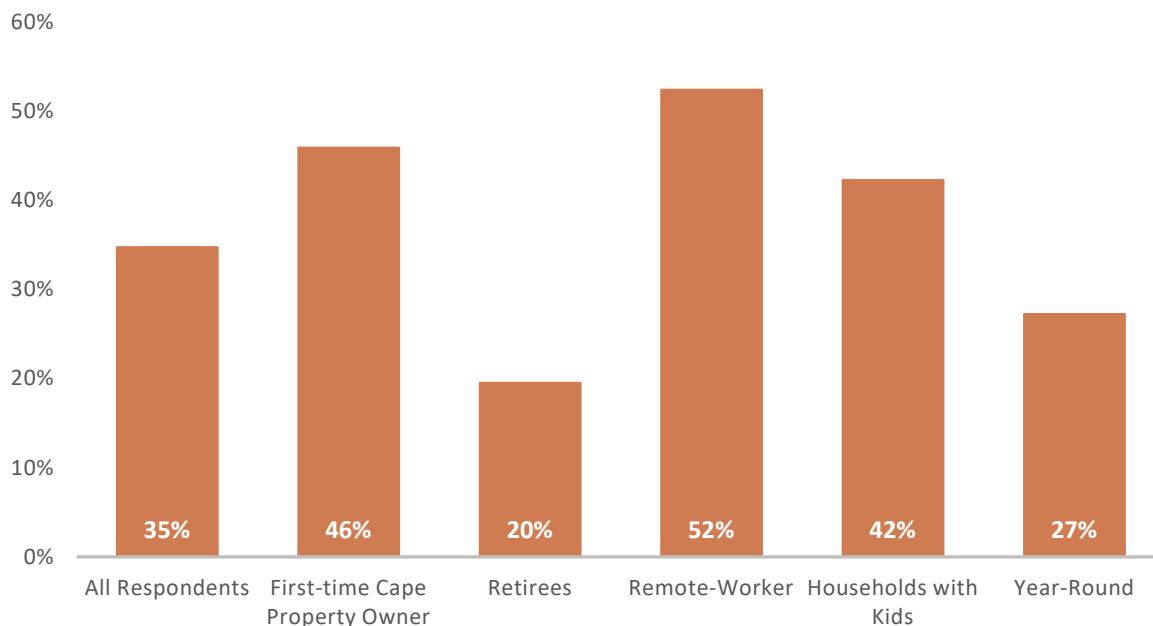
Q5. We know that the pandemic affected many people's home purchasing choices. Which of the following statements best applies to your most recent decision to purchase a home on Cape Cod?	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
	p = 0.023, n = 401									
The pandemic did not influence my decision to purchase a property	83	67%	100	69%	51	61%	20	61%	254	61%
I had considered purchasing property (or additional property) on the Cape prior to the pandemic, but the circumstances of the pandemic influenced my decision to purchase property on the Cape this year	29	23%	32	22%	20	24%	24	24%	105	24%
I had not previously considered purchasing property (or additional property) on the Cape, but the pandemic influenced my decision to purchase property on the Cape this year	10	8%	12	8%	9	11%	3	11%	34	11%
I am not sure whether the pandemic influenced my decision to purchase property on the Cape this year	2	2%	1	0%	3	4%	2	4%	7	4%
Total	124	100%	145	100%	83	100%	48	100%	401	100%

Source: Question 5

Overall 35 percent of respondents reported that the pandemic played a role in their decision. The Outer Cape had significantly more individuals reporting that the pandemic influenced their decision. On the Outer Cape, 56 percent indicated that the pandemic influenced their decision. Remote workers (52%),

first-time Cape property-owners (46%), and households with kids (42%) were all more likely to report being influenced by the pandemic when they decided to purchase homes on the Cape. In contrast, retirees (20%) and year-round residents (27%) were less likely to report that the pandemic influenced their decision.

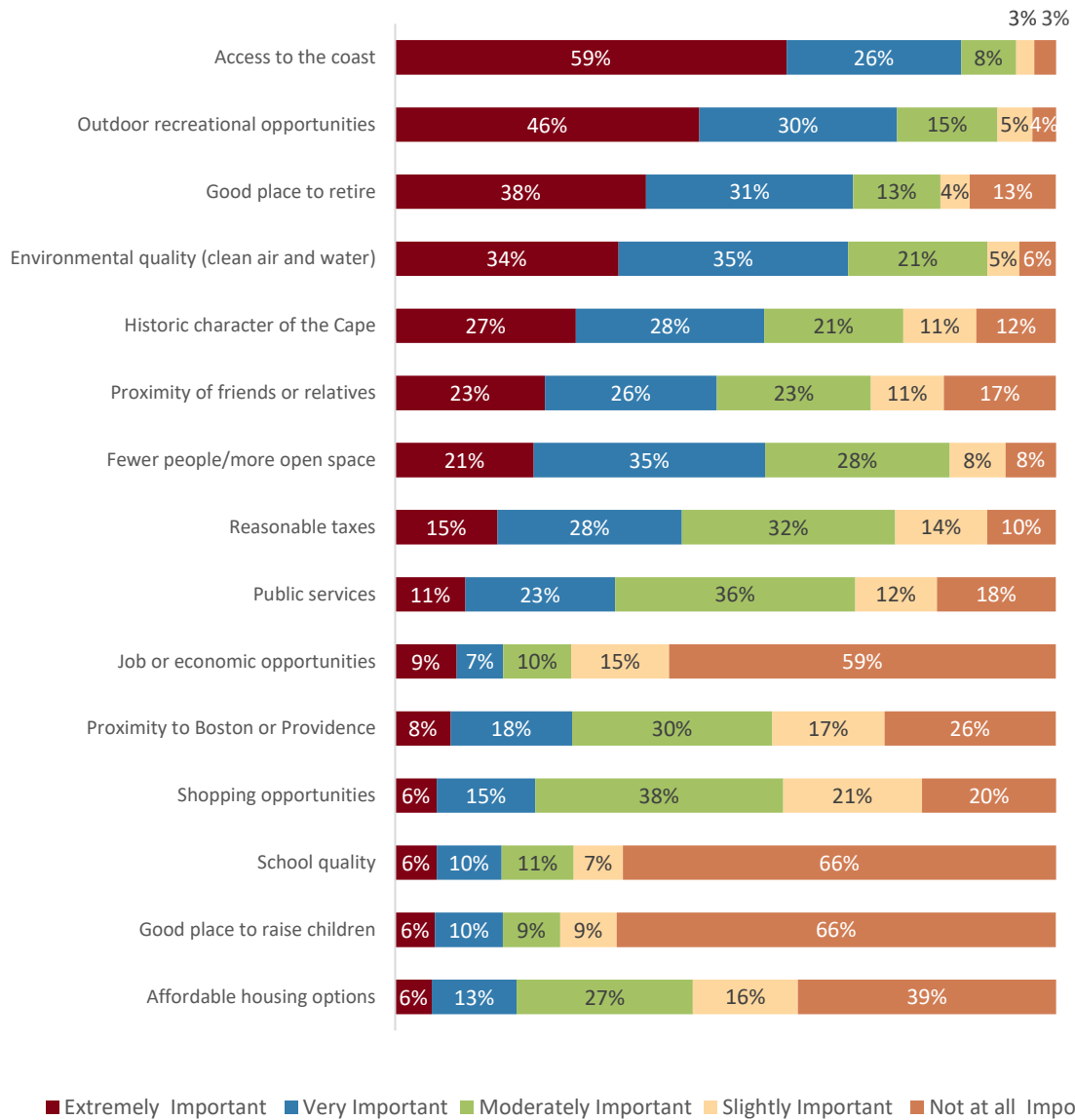
**Figure 4: Respondents whose Decision to Purchase was Influenced by the Pandemic**



Source: Question 5. “Which of the following statements best applies to your most recent decision to purchase a home on Cape Cod?”, n = 403

All respondents were asked how important several factors were in making the decision to purchase a house on Cape Cod. Respondents indicated that the natural and environmental features of the Cape were the most important factors in making their decision to purchase a home. Access to the coast, outdoor recreational opportunities, environmental quality, and fewer people/more open space were all factors that had high rates of respondents indicating they were “extremely” or “very” important. Reflecting the older population and high number of retirees, 69 percent indicated that “good place to retire” was extremely or very important, while only 16 percent indicated that “job or economic opportunities” were extremely or very important. Nearly half (49%) cited proximity to friends or relatives as extremely or very important, mirroring the fact that the majority of respondents or their family had lived on the Cape before. Reflecting the low number of households with children, few respondents indicated that school quality or the Cape being a “good place to raise children” were important factors in their decision.

Figure 5: Factors in Decision to Purchase



Source: Question 39. How important to you personally were the following factors in making the decision to purchase a house on Cape Cod specifically?

## Section 3: What are the employment trends in the population of new homeowners on Cape Cod?

At the time of the survey, 62 percent of respondents were employed and one third were retired. Since purchasing their home, the employment status of most respondents remained unchanged, though seven percent of respondents reported that they had since retired. There were no significant differences by subregion, though those on the Outer Cape were somewhat more likely to have been employed at the time they purchased their home. Mirroring trends at the state-level, those workers were concentrated in knowledge-based sectors; after “other services”, the four top industries of employment were: health care and social assistance, professional and technical services, education services, and financial services.

**Table 4: Employment Status at Time of Survey**

Employment status at time of survey	
<b>n=395</b>	
Employed	62%
Off-Cape	39%
On-Cape	23%
Retired	33%
Other	5%

Source: synthesizes data from questions 17, 18, 19 and 20.

The relatively high rates of knowledge workers among new owners helps to explain the high rates of remote and hybrid work. Remote and hybrid work was common: 65 percent of employed respondents were currently working remotely or hybrid, and 60 percent were planning to be remote or hybrid in the next six months.

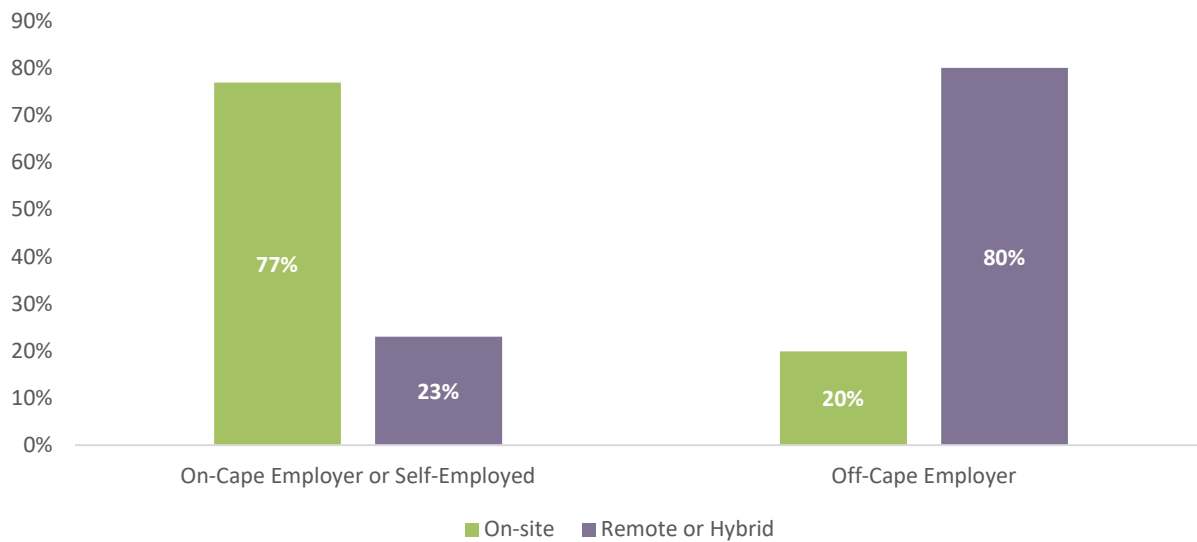
**Table 5: Current and Anticipated Work Location**

Current and Anticipated Work Location	
<b>n=245</b>	
<b>Currently</b>	
On-site	35%
Remote or Hybrid	65%
<b>In Six Months</b>	
On-site	40%
Remote or Hybrid	60%

Source: Question 21.

It is important to look at year-round residents separately when considering employment because they may contribute more directly to the employment picture on the Cape. Year-round residents are evenly split between working for off-Cape employers (51%) and working for on-Cape employers or being self-employed (49%). Eighty percent of year-round residents working for off-Cape employers plan to be working remote or hybrid in six months, in contrast, only 23 percent of those working for on-Cape employers or for themselves plan to do so.

**Figure 6: Work Situations for Year-Round Residents by Employer Location**



Source: Question 18. "What was your work situation when purchasing your home?", n = 273



## Section 4: How is Cape Cod's broadband service serving new homeowners?

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With a rise in remote work capabilities throughout the pandemic, many workers are seeking new environments to enjoy while they work online. The availability of fast and reliable internet access, long a public policy issue for less densely populated parts of Massachusetts, received increased attention in response to the pandemic. Home internet service is likely a necessity for many new homeowners, and many are making fast, efficient connections a priority. The vast majority of new homeowners (95%) report accessing the internet through a fixed connection (e.g., DSL, fiber etc.). Though a small percentage of respondents reported a connection via satellite, hotspot, or cellular service; nearly every respondent reported having internet access of some kind.<sup>4</sup> Of those with internet connections, most respondents feel their internet is adequate for necessary tasks, but still there are at least 20 percent of respondents who feel their service could be improved.

In most households (75%), one or two people are connecting to the internet at a time, while in 24 percent of households three or four people typically connect at once. Rarely, five or more people connect to a home's internet at once. Overwhelmingly, survey respondents responded that their internet service performs well: 73 percent reported "My internet service allows me and others in my household to perform necessary tasks with few problems" and 21 percent reported "My internet service causes some problems for me and/or others in my household while trying to perform necessary tasks." Five percent reported that "My internet service is inadequate for performing necessary tasks."<sup>5</sup> For those who reported it was inadequate, the most common reasons were that service or upgraded service is not available, or that it is too expensive. There were no associations between subregions of the Cape and internet access and use.

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<sup>4</sup> Note that given that this was primarily an online survey there may have been an oversampling of individuals who have reliable internet service.

<sup>5</sup> Note that an association between number of users and quality of service was tested for a statistically significant association was not found.

**Table 6: Internet Service on Cape Cod**

Q27. Please select the sentence below that best describes your internet service on Cape.  <b>p = 0.896, p = 0.896</b>	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
My internet service allows me and others in my household to perform necessary tasks with few problems (e.g., working from home, remote school, etc.)	91	75%	101	71%	56	71%	39	80%	287	73%
My internet service causes some problems for me and/or others in my household while trying to perform necessary tasks, but the problems have not been significant	27	22%	31	21%	18	23%	7	14%	82	21%
My internet service is inadequate for performing necessary tasks	3	3%	9	6%	4	5%	3	6%	19	5%
It has not been necessary for me to use the internet on Cape Cod	0	0%	1	1%	0	0%	0	0%	1	0%
Other	1	1%	1	1%	1	1%	0	0%	3	1%
Total	122	100%	143	100%	79	100%	48	100%	393	100%

Source: Question 27

## Section 5: Do new homeowners purchase goods and services locally or off-Cape?

Overall, new homeowners reported doing much of their shopping on the Cape. When asked about where respondents typically shop for certain goods there was variation based on the category of goods, but new homeowners reported shopping on-Cape, and particularly in their local community. Unsurprisingly, groceries were most likely to be purchased in the local community; 94 percent of respondents reported shopping for groceries in their town or a neighboring town. Hardware and building supplies (86%) and garden supplies (88%) were overwhelmingly purchased locally. For all other categories, respondents reported that they typically shop for these goods on-Cape: appliances (44%), office supplies (49%), clothing (44%), household furnishings (34%), and sports and recreation equipment (36%). The most common category of goods for online shopping was clothing (30%) and the most common off-Cape category of goods was household furnishings (21%).

**Table 7: Purchasing Goods On- and Off-Cape**

Q31. While purchasing goods for your home on the Cape, where do you or your immediate family typically shop for the items listed below?	My Town or Neighboring Towns On-Cape	Elsewhere On Cape	Off-Cape	Online	N/A	N
Groceries	94%	3%	2%	1%	0%	392
Garden Supplies	88%	6%	2%	0%	4%	392
Hardware/Building Supplies	86%	8%	4%	1%	1%	386
Office Supplies	49%	9%	6%	25%	11%	389
Clothing	44%	11%	14%	30%	1%	391
Appliances	44%	20%	11%	12%	13%	390
Sports/Recreation Equipment	36%	14%	9%	26%	16%	391
Household Furnishing	34%	16%	21%	24%	5%	390
Other (please specify)	26%	6%	3%	2%	63%	388

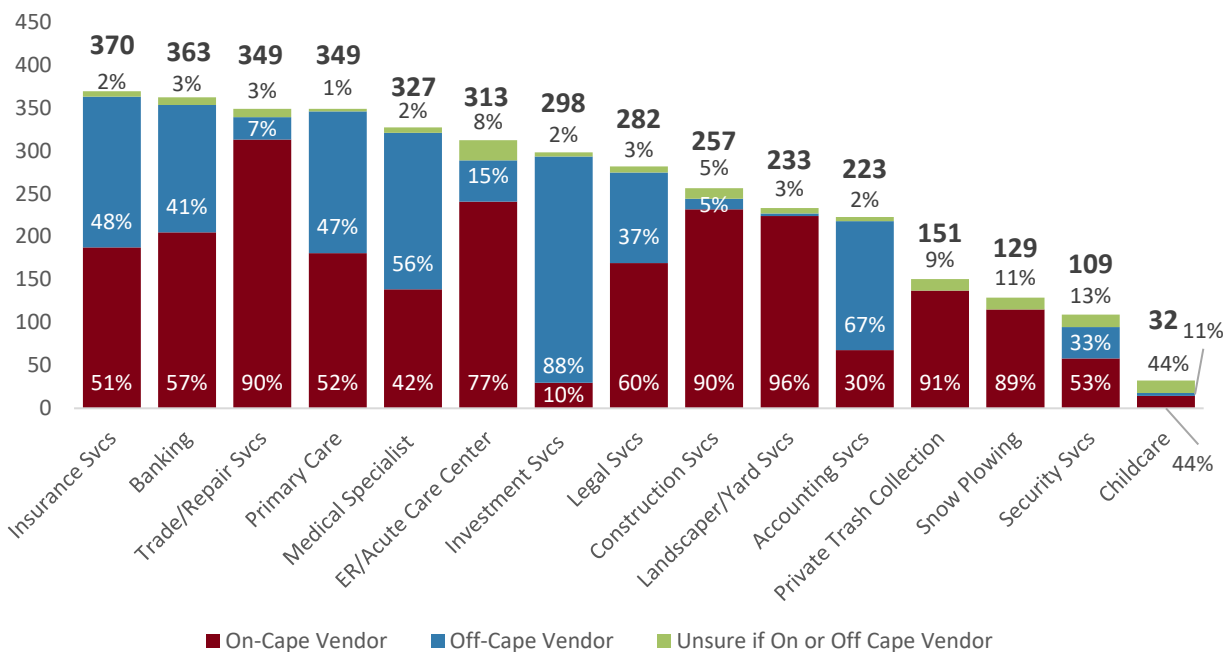
Source: Question 31

New homeowners who reported using health care services were most likely to report using emergency or acute care on-Cape (77%), but only 42 and 52 percent reported seeing specialists or primary care providers on-Cape respectively.

For professional services, use of on-Cape and off-Cape vendors was more varied. Of those who reported using legal services, 60 percent used an on-Cape vendor. Of those who reported using banking services, 57 percent used an on-Cape vendor, but only 10 percent of those who reported using investment services used on-Cape vendors. Thirty percent reported using accounting services on-Cape and 51 percent reported using on-Cape insurance services.

The majority of respondents reported not using security services (72%). However, among those who use security services, 53 percent use an on-Cape vendor. Less than 10 percent of respondents report using childcare services, and among those who did report using these services, less than half (44%) use an on-Cape vendor.

Figure 7: Use of Private Services On- and Off-Cape



Source: Question 30. "How often do you or your family use any of the following types of public facilities?"

Note: Number of respondents varied with a maximum of 387. The numbers in bold indicate those who used the service. For full responses, including those who indicated they did not use the service, see Appendix C.

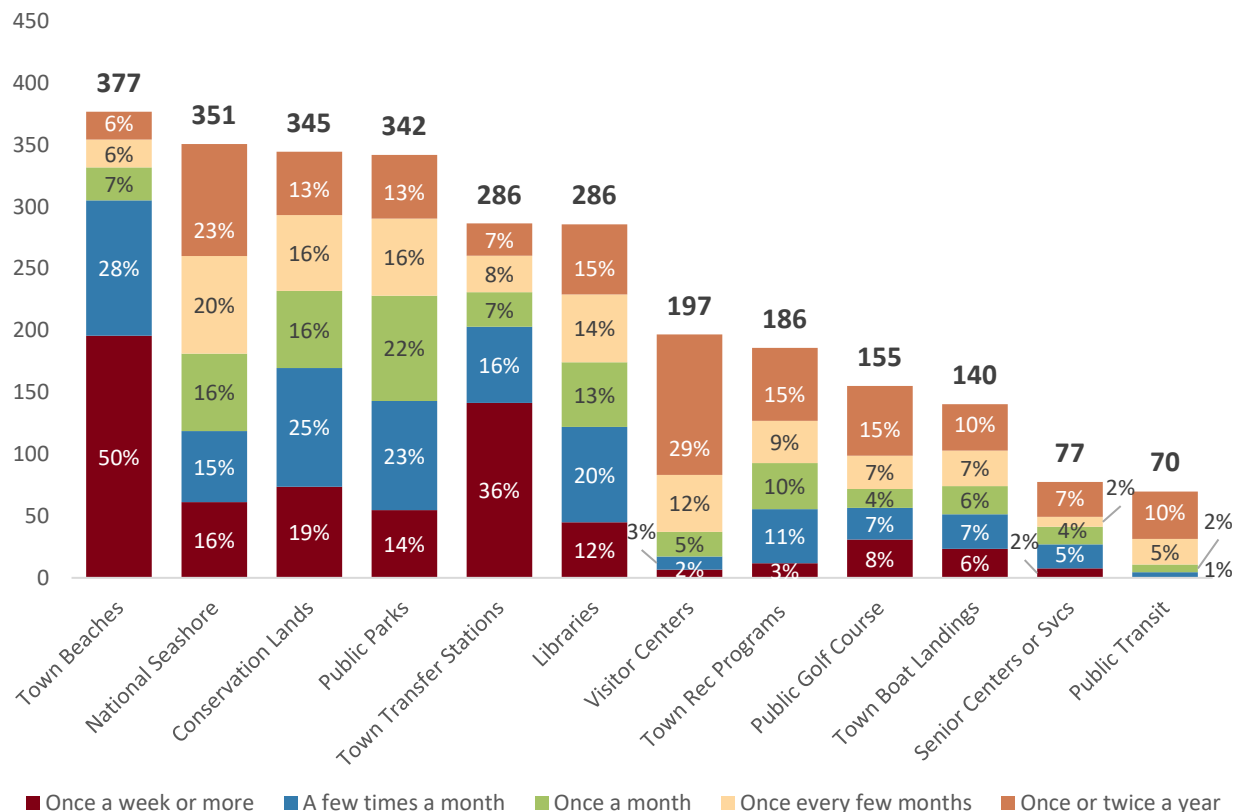
For those seeking off-Cape vendors, the reason was most often because they already had a service provider based off-Cape (47%). Since this group of respondents have been surveyed on their most recent move, it makes sense that they would likely be bringing their services with them from their previous homes if at all possible to avoid having to find a new vendor. Other popular responses included services being unavailable on the Cape (17%) and prices of services being higher on the Cape (14%).

Table 8: Reasons for Seeking Off-Cape Vendors

Q32. If you have used an off-Cape vendor, please select the primary reason why.	Region of Cape				
	Upper Cape	Mid Cape	Lower Cape	Outer Cape	Total
<b>p = 0.498, n = 362</b>	<b>113</b>	<b>130</b>	<b>72</b>	<b>47</b>	<b>362</b>
I already have a service provider based off-Cape	45%	45%	49%	53%	47%
The service I need is not available on Cape Cod	14%	18%	18%	15%	17%
The price of the service is higher on Cape Cod	17%	12%	13%	11%	14%
Not applicable	13%	10%	4%	8%	9%
The services are not needed while you are using your home	6%	4%	8%	2%	5%
The quality of the service is lower on Cape Cod	3%	6%	0%	10%	4%
Other (specify)	2%	5%	7%	2%	4%
Total	100%	100%	100%	100%	100%

Source: Question 22

**Figure 8: Use of Public Services On-Cape**



Source: Question 29. “How often do you or your family use any of the following types of public facilities?”  
 Note: Number of respondents varied with a maximum of 392. The numbers in bold indicate those who used the service. For full responses, including those who indicated they did not use the service, see Appendix C.

Out of the public services available to them in the question, new homeowners reported using town beaches by far the most; 50 percent report using town beaches once a week or more and 85 percent report using town beaches once a month or more frequently. In contrast, only 47 percent visit the National Seashore at least once a month. Conservation land and public parks are frequently used as well, with 60 percent of new homeowners reporting visiting them at least once a month; 19 percent report using public golf courses or town boat landings once a month, though the majority never use either (60% never use public golf courses and 64% never use town boat landings). Other rarely used services among respondents include public transit (82% never use) and senior centers or services (80% never use).

Libraries are used by nearly three-quarters of the respondents, but only 45 percent use them at least once a month. A similar number of respondents use the town transfer stations, and 59 percent use them at least once a month.

## Section 6: What are new homeowners' short- and long-term plans for using their homes?

Ninety percent of respondents indicated that they had used or were planning to use the home as their primary residence or would convert it to their primary residence. However, in the next year only 40 percent plan to use their home as their primary residence or convert it to their primary residence, down from 53 percent who reported using or converting their homes to their primary residence over the past year. This high rate of interest in living full-time on the Cape suggests that the majority of new homeowners will be using public services year-round and contributing to the community as residents at some point in the future.

Only 14 percent of respondents indicated that they had any plans to rent their home at some point in time, either part-time or full-time, as either a short or a long-term rental. Furthermore, only 6 percent of respondents indicated that they would rent the home over the next year and 5 percent indicated that they had used it as a rental over the past year.

**Table 9: Past and Anticipated use of New Home**

Q7. Which of the following responses most accurately reflects your past and anticipated use of your new home? n = 386	Over the past year		Over the next year		In 5 years		In 20 years		Ever	
	No.	%	No.	%	No.	%	No.	%	No.	%
	Use it as my primary residence <b>OR</b> convert it to my primary residence	207	53%	153	40%	189	49%	162	42%	349
Rent it short-term <b>OR</b> long-term full-time <b>OR</b> part-time	18	5%	24	6%	28	7%	19	5%	54	14%

Source: Question 7

Without much intent to rent out their new homes, respondents were less likely to answer questions in the survey regarding renting. A low response rate limits the generalizability of results to the rental market on the Cape for this analysis. For those who did anticipate renting as a short-term rental, a quarter were unsure what they would charge per night for a short-term rental. The most common rate was \$500-599 per night (15%) followed by \$300-399 (12%) and \$1,000+(9%). In order to find short-term renters, individuals reported using websites such as Airbnb (38%) and VRBO (39%) at roughly the same rates as local property management companies (42%) and word of mouth (40%).

For year-round rentals, rents varied, though the most common response was \$2,000-\$2,499. For finding year-round renters, respondents planned to primarily use local property management companies (50%) and word-of-mouth (43%).

Nearly half of new homeowners reported plans to renovate their homes: five percent planned to add an auxiliary/accessory dwelling unit (ADU), five percent planned to add an additional bedroom, 11 percent



planned to expand the floorplan in other ways, and 43 percent planned to make other improvements or renovations.

**Table 10: Plans for Structural Changes**

Q11. Do you have plans to make structural changes to your new home? (Select all that apply)		
n = 391	N	%
No, I do not plan to make any structural changes to my home	200	51%
Yes, I plan to make other improvements or renovations to my home	167	43%
Yes, I plan to expand the floorplan in other ways	45	11%
Yes, I plan to expand my property to include additional bedrooms	18	5%
Yes, I plan to add an auxiliary/accessory dwelling	18	5%
Total	391	100%

Source: Question 11

The homes that respondents purchased were primarily single-family (79%) or condominiums (18%). Condominiums were more common in the Upper Cape and Outer Cape. The most common number of bedrooms (including ADUs) was three bedrooms (45%). Only four percent of respondents reported that their properties had ADUs. Of those who planned to add an ADU or currently had an ADU, respondents primarily intended to use the ADU for family members or friends.

## Conclusion

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Overall, respondents fit into two broad categories: retired, older, high-income households looking for a place to call home and highly-educated workers, many with the ability to work remotely, who were influenced by the pandemic in some way to buy a new home. The former is a group that has historically been drawn to the Cape. Their strong presence among new homeowners reflects the Cape's continued appeal to this population. What this survey captures, however, is the potential presence of a new subset of homeowners who might not have otherwise purchased on the Cape had it not been for the social and employment changes brought on by the pandemic. Future research will need to be done to know whether this is a long-term trend.

With the increasing availability of remote and hybrid work for more industries than ever before, workers have the freedom to move to their preferred destinations while maintaining employment with an employer based elsewhere. The results of the survey suggest that for a significant share of new homeowners, this was the case. Many indicated that they also plan to make their new properties their primary home, with little to no interest in renting or auxiliary dwelling unit additions. Given high levels of use of on-Cape vendors and services, these new homeowners could make important contributions to the local economy. The Cape offers fresh air and access to the coast and open spaces, which was preferable during the height of the pandemic, and continues to be as the pandemic slowly unwinds. It will be important to continue to monitor the trends in employment and preferences of Cape Cod homeowners overtime.

## Appendix A. Survey Instrument

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# Cape Cod New Homeowner Survey

Dear New Cape Cod Homeowner:

You have been randomly selected to participate in the 2021 Cape Cod New Homeowner Survey. We need to hear from you! The Cape Cod Commission is working with the Center for Public Opinion at UMass Lowell and the Donahue Institute at UMass Amherst to better understand your decision to recently purchase a home on Cape Cod, as well as your short-, medium-, and long-term plans for the use of your new home.

For questions about this survey, please email [surveys@uml.edu](mailto:surveys@uml.edu). Reference access code **XXXXX**.

Everyone who completes the survey will have a chance to win one of five \$100 Amazon gift cards from UMass Lowell.

Thank you in advance for promptly completing the survey.

Kristy Senatori  
Executive Director, Cape Cod Commission  
[www.capecodcommission.org](http://www.capecodcommission.org)

[all numbering in parentheses is used for data entry purposes]

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Q1. Which of the following best describes your resident status?

- Year-round Cape Cod Resident (1)  
 Part-time Cape Cod Resident (2)  
 Other (please specify) (3) \_\_\_\_\_

Q2. [Only answer if you are not a Cape Cod Resident] If not on the Cape, where is your primary residence?

- If in the U.S., print your Zip code (1) \_\_\_\_\_  
 If not in U.S., print your country (2) \_\_\_\_\_  
 I live primarily on the Cape (3)

Q3. In which Cape Cod town is your home located? \_\_\_\_\_

Q4. Is this the first property you or your immediate family (parents, siblings, their children, and your children) have owned on Cape Cod?

- Yes (1)     No (2)     Unsure (3)

Q4a. If you answered no to Q4, about how long (in years) have you (or your immediate family) owned property on Cape Cod? \_\_\_\_\_

Q5. We know that the pandemic affected many people's home purchasing choices. Which of the following statements best applies to your most recent decision to purchase a home on Cape Cod?

- I had **not previously** considered purchasing property (or additional property) on the Cape, but the pandemic **influenced** my decision to purchase property on the Cape this year (1)  
 I **had** considered purchasing property (or additional property) on the Cape prior to the pandemic, but the circumstances of the pandemic **influenced** my decision to purchase property on the Cape this year (2)  
 The pandemic **did not influence** my decision to purchase a property (3)  
 I am **not sure** whether the pandemic influenced my decision to purchase property on the Cape this year (4)

Q5a. [Answer only if the pandemic influenced your most recent decision to purchase a home on Cape Cod] How did the circumstances of the COVID-19 pandemic influence your (most recent) decision to purchase a new home?

(Select all that apply)

- Proximity to outdoor recreation (1)
- More living space/bigger home (2)
- Living in a less dense area (3)
- Decided to retire early (4)
- Could now work remotely/no longer had to live near my job (for a job not on the Cape) (5)

Other (please specify) (6) \_\_\_\_\_

Q6. How important to you personally were the following factors in making the decision to purchase a house on Cape Cod specifically? <i>Mark one bubble in each row</i>	Extremely Important (1)	Very Important (2)	Moderately Important (3)	Slightly Important (4)	Not at all Important (5)
Job or economic opportunities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Good place to raise children (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School quality (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Proximity of friends or relatives (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Proximity to Boston or Providence (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable housing options (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reasonable taxes (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public services (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Environmental quality (clean air and water) (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to the coast (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor recreational opportunities, such as fishing, hiking, boating, etc. (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping opportunities (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Good place to retire (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Historic character of the Cape (14)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fewer people/more open space (15)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q7. Which of the following responses most accurately reflects your past and anticipated use of your new home over the past year, over the next year, in five years, and in twenty years? **Check all that apply**

	Over the past year (1)	Over the next year (2)	In five years (3)	In twenty years (4)	Does not apply (5)
Use it as my primary residence (1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Convert it to my primary residence (2)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use it only as a second home for personal/family use (3)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use it only as a seasonal/short-term rental (4)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use it only as a year-round rental (5)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use it as both a seasonal/part-time rental and second home for personal/family use (6)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hand it down to a family member (7)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sell it, but remain on Cape Cod (8)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sell it and relocate outside of Cape Cod (9)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify) (10)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q7a. [Answer only if you plan to use your home as a seasonal or short-term rental]

What have/are you planning to charge on average per night for your short-term rental?

- |                         |                          |
|-------------------------|--------------------------|
| _____ \$0 - \$49 (1)    | _____ \$500 - \$599 (7)  |
| _____ \$50 - \$99 (2)   | _____ \$600 - \$699 (8)  |
| _____ \$100 - \$199 (3) | _____ \$700 - \$799 (9)  |
| _____ \$200 - \$299 (4) | _____ \$800 - \$899 (10) |
| _____ \$300 - \$399 (5) | _____ \$900 - \$999 (11) |
| _____ \$400 - \$499 (6) | _____ \$1,000+ (12)      |
| _____ Unsure (13)       |                          |



Q7b. [Answer only if you plan to use your home as a year-round rental]

What have/are you planning to charge on average per month for your year-round rental?

- |  |   |
|--|---|
| <input type="checkbox"/> \$0 - \$500 (1)       | <input type="checkbox"/> \$3,500 - \$3,999 (8)  |
| <input type="checkbox"/> \$500 - \$999 (2)     | <input type="checkbox"/> \$4,000 - \$4,499 (9)  |
| <input type="checkbox"/> \$1,000 - \$1,499 (3) | <input type="checkbox"/> \$4,500 - \$4,999 (10) |
| <input type="checkbox"/> \$1,500 - \$1,999 (4) | <input type="checkbox"/> \$5,000- \$5,499 (11)  |
| <input type="checkbox"/> \$2,000 - \$2,499 (5) | <input type="checkbox"/> \$5,500 - \$5,999 (12) |
| <input type="checkbox"/> \$2,500 - \$2,999 (6) | <input type="checkbox"/> \$6,000+ (13)          |
| <input type="checkbox"/> \$3,000 - \$3,499 (7) | <input type="checkbox"/> Unsure (14)            |

Q7c. [Answer ONLY if you plan to use your home as a seasonal or short-term rental]

How did/do you plan to find renters for your short-term rental? (Select all that apply)

- Airbnb (1)
- VRBO (2)
- Craigslist (3)
- Other short-term rental website (4)
- Real estate agent (5)
- Local private property management company (6)
- Non-local private property management company (7)
- Word-of-mouth, community relationships (8)
- Other (9)

Q7d. [Answer only if you plan to use your home as a year-round rental]

How did/do you plan to find renters for your year-round rental? (Select all that apply)

- Craigslist (1)
- Zillow/Trulia (2)
- Other year-round rental website (3)
- Real estate agent (4)
- Local private property management company (5)
- Non-local private property management company (6)
- Word-of-mouth, community relationships (7)
- Other (8)

Q8. Which of the following best describes your home on Cape Cod? (Choose one)

- Single-family (1)       Condominium (4)
- Two-family (2)       Multiple homes on one parcel (5)
- Three-family (3)       Cottage in a cottage colony (6)
- Mobile Home (7)
- Other (8) \_\_\_\_\_

Q9. Do you currently have an auxiliary or accessory dwelling unit (ADU) – such as a guest cottage or an in-law apartment – within your home or on your property?

- Yes (1)
- No (2)

Q10. How many total bedrooms are in your home? (Please include bedrooms in any auxiliary/accessory dwellings – such as a guest cottage or an in-law apartment.)

- No bedrooms (1)
  - 1 bedroom (2)
  - 2 bedrooms (3)
  - 3 bedrooms (4)
  - 4 bedrooms (5)
  - 5 or more bedrooms, please specify (6)
-

Q11. Do you have plans to make structural changes to your new home? (Select all that apply)

- Yes, I plan to add an auxiliary/accessory dwelling (1)
- Yes, I plan to expand my property to include additional bedrooms (2)
- Yes, I plan to expand the floorplan in other ways (3)
- Yes, I plan to make other improvements or renovations to my home (4)
- No, I do not plan to make any structural changes to my home (5)

Q12. [Answer if you have or plan to add an accessory dwelling unit]

Do you expect family members, friends, or renters to use the additional dwelling unit? (Select all that apply)

- Family members or friends, Year-Round (1)
- Family members or friends, Seasonal/Temporary (2)
- Year-Round Renters (3)
- Seasonal/Temporary Renters (4)
- Other (5) \_\_\_\_\_

Q13. [Answer if you plan to use your ADU rental as a year-round rental]

What have/are you planning to charge on average per month for your year-round ADU rental?

- |  |   |
|--|---|
| <input type="checkbox"/> \$0 - \$500 (1)       | <input type="checkbox"/> \$3,500 - \$3,999 (8)  |
| <input type="checkbox"/> \$500 - \$999 (2)     | <input type="checkbox"/> \$4,000 - \$4,499 (9)  |
| <input type="checkbox"/> \$1,000 - \$1,499 (3) | <input type="checkbox"/> \$4,500 - \$4,999 (10) |
| <input type="checkbox"/> \$1,500 - \$1,999 (4) | <input type="checkbox"/> \$5,000- \$5,499 (11)  |
| <input type="checkbox"/> \$2,000 - \$2,499 (5) | <input type="checkbox"/> \$5,500 - \$5,999 (12) |
| <input type="checkbox"/> \$2,500 - \$2,999 (6) | <input type="checkbox"/> \$6,000+ (13)          |
| <input type="checkbox"/> \$3,000 - \$3,499 (7) | <input type="checkbox"/> Unsure (14)            |

Q14. Answer if you plan to use your ADU rental as a year-round rental]

How did/do you plan to find renters for your year-round ADU rental? (Select all that apply)

- Craigslist (1)
  - Zillow/Trulia (2)
  - Other year-round rental website (3)
  - Real estate agent (4)
  - Local private property management company (5)
  - Non-local private property management company (6)
  - Word-of-mouth, community relationships (7)
  - Other (8) \_\_\_\_\_
-

Q15. [Answer if you plan to use your ADU as a short-term rental]

What have/are you planning to charge on average per night for your short-term ADU rental?

- |  |   |
|--|---|
| <input type="checkbox"/> \$0 - \$49 (1)    | <input type="checkbox"/> \$500 - \$599 (7)  |
| <input type="checkbox"/> \$50 - \$99 (2)   | <input type="checkbox"/> \$600 - \$699 (8)  |
| <input type="checkbox"/> \$100 - \$199 (3) | <input type="checkbox"/> \$700 - \$799 (9)  |
| <input type="checkbox"/> \$200 - \$299 (4) | <input type="checkbox"/> \$800 - \$899 (10) |
| <input type="checkbox"/> \$300 - \$399 (5) | <input type="checkbox"/> \$900 - \$999 (11) |
| <input type="checkbox"/> \$400 - \$499 (6) | <input type="checkbox"/> \$1,000+ (12)      |
| <input type="checkbox"/> Unsure (13)       |   |

Q16. [Answer if you plan to use your ADU as a short-term rental]

How did/do you plan to find renters for your short-term ADU rental? (Select all that apply)

- Airbnb (1)
- VRBO (2)
- Craigslist (3)
- Other short-term rental website (4)
- Real estate agent (5)
- Local private property management company (6)
- Non-local private property management company (7)
- Word-of-mouth, community relationships (8)
- Other (9) \_\_\_\_\_

Q17. At the time you purchased your home, were you...

- Employed (1)
- Unemployed (4)
- Furloughed (5)
- Retired (6)
- Otherwise out of the workforce (e.g., student, stay at home parent, etc.) (7)

Q18. [Answer only if you Answered "Employed" to Q17]

What was your work situation when purchasing your home?

- I worked for an employer based off Cape Cod (1)
- I worked for an employer based on Cape Cod (4)
- I was self-employed (5)

Q19. Has your employment status changed since purchasing your home?

- Still employed but new employer (1)
- Yes, now employed (4)
- Yes, now unemployed (5)
- Yes, now furloughed (6)
- Yes, now retired (7)
- Yes, now otherwise out of the workforce (8)
- No change (9)

Q20. *[Answer if you are still employed but have a new employer or became employed since purchasing your home]* What is your current work situation?

- I work for an employer based off Cape Cod (1)
- I work for an employer based on Cape Cod (4)
- I am self-employed (5)

Q21. *[Answer if you are still employed but have a new employer, are currently employed, or if you became employed after buying your home]* What is your current and anticipated work location? **Mark one bubble in each row**

	On-site (1)	Remotely/online (2)	On-site at client locations (4)	Combination of on-site and remotely (5)
Currently (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In six months (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q22. [Answer if you are still employed but have a new employer, are currently employed, or if you became employed after buying your home]

What industry/sector do you currently work in?

- Accommodations (Hotel, Motel, Short-Term Rental) (1)
- Retail (non-food related) (11)
- Restaurants, Catering, and Food/Beverage Service (12)
- Grocery Stores, Liquor Stores, Other Food/Beverage Store (13)
- Wholesale Trade (14)
- Information, Media, or Telecommunications Services (15)
- Construction (16)
- Finance and Insurance (17)
- Real Estate, Rental, Leasing (18)
- Professional and Technical Services (19)
- Management, Administration, Waste Services (20)
- Education Services (21)
- Health Care and Social Assistance (22)
- Arts, Entertainment, Culture (23)
- Recreation (Gyms, Golf Courses, Bicycle Shops) (24)
- Transportation, Warehousing, Utilities (25)
- Agriculture, Fishing, Mining (26)
- Landscaping Services (27)
- Beauty Parlors, Barbers, Spas (28)
- Other (please specify) (29) \_\_\_\_\_

Q23. [Do NOT answer if you are a year-round resident or if you are already retired]

If you do not currently live on Cape Cod full-time but plan to move to the Cape permanently, what are your expectations regarding employment once relocated to the Cape? (Choose one)

- Work full-time (1)
- Work part-time (2)
- Retire (3)
- Outside the workforce (stay at home parent, student, disability) (7)
- Other (4) \_\_\_\_\_
- N/A, I live on the Cape full-time (5)
- N/A, I do not plan to live on the Cape full-time (6)

Q24. [Only answer if you do not currently live on the Cape but plan to move there permanently]

Once I move to the Cape

permanently, I expect to: (Choose only one)

Continue to work for my current employer on the Cape (1)

Work for a new employer on the Cape (2)

Work for a new employer based Off-Cape (4)

Continue to work for my current employer based Off-Cape (3)

Start or relocate my own business on the Cape (5)

Continue working for my own business Off-Cape (6)

Continue working for my own business that operates mostly online (7)

Start or continue freelance work for clients mostly on Cape Cod (8)

Start or continue freelance work for clients mostly Off-Cape (9)

Start or continue freelance work for a mix of clients, both on and off Cape Cod (10)

I'm not sure (11)

Other (12) \_\_\_\_\_

Q25. What best describes your internet connectivity?

I access the internet at home through a fixed connection (DSL, fiber, cable, home wireless network, etc.) (1)

I access the internet at home through a satellite (2)

I access the internet at home through a hotspot (4)

I access the internet primarily through my phone (5)

I access the internet in public spaces (6)

I do not have internet access (7)

Other (8) \_\_\_\_\_

Q26. How many people in your household on average are typically using the internet at once?

1-2 (1)

3-4 (2)

5-6 (3)

7+ (4)

Q27. Please select the sentence below that best describes your internet service on Cape Cod:

My internet service allows me and others in my household to perform necessary tasks with few problems (e.g., working from home, remote school, etc.) (1)

My internet service causes some problems for me and/or others in my household while trying to perform necessary tasks, but the problems have not been significant (2)

My internet service is inadequate for performing necessary tasks (3)

It has not been necessary for me to use the internet on Cape Cod (4)

Other (5) \_\_\_\_\_

Q28. [Answer this question only if your internet service is inadequate to perform necessary tasks]

Which of the following best describes the reason your internet is inadequate or you do not subscribe to internet service? (Select the most important reason)

Service or upgraded service is not available (1)

Service or upgraded service is too expensive (2)

I do not know how to subscribe to or upgrade internet service (e.g., it is confusing, information is unavailable in appropriate language) (3)

Other (4) \_\_\_\_\_

Q29. How often do you or your family use any of the following types of public facilities? **Mark one bubble per row**

	Once a week or more (1)	A few times a month (2)	Once a month (3)	Once every few months (4)	Once or twice a year (5)	Never (6)
Public Golf Course (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
National Seashore (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Town Beaches (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Town Boat Landings (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Town Recreation Programs (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conservation Lands (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Parks (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visitor Centers (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Libraries (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Town Transfer Stations (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Transit (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior Centers or Services (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify: (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q30. Please indicate which of the following private services you typically use while staying in your Cape Cod home and/or in maintaining your Cape Cod home. For those services you do utilize in relation to your home, please indicate whether the vendors you use are primarily based on or off the Cape. **Mark one bubble per row.**

	Don't Use (1)	On-Cape Vendor (2)	Off-Cape Vendor (3)	Unsure if On or Off Cape Vendor (4)
Private Trash Collection (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snow Plowing (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Landscaper/Yard Service (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security Services (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Construction Services (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Banking (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Investment Services (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accounting Services (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Insurance Services (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal Services (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Primary Care Physician (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Specialist (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospital Emergency Room/Acute Care Center (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trade/Repair Services (14)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare (15)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Q31. While purchasing goods for your home on the Cape, where do you or your immediate family typically shop for the items listed below? **Mark one bubble in each row**

	My Town or Neighboring Towns On-Cape (1)	Elsewhere On Cape (2)	Off- Cape (4)	Online (5)	N/A (6)
Groceries (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clothing (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sports/Recreation Equipment (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Household Furnishing (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Appliances (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Supplies (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hardware/Building Supplies (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garden Supplies (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify) (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q32. If you have used an off-Cape vendor, please select the primary reason why.

\_\_\_\_\_ The service I need is not available on Cape Cod (1)

\_\_\_\_\_ The price of the service is higher on Cape Cod (2)

\_\_\_\_\_ The services are not needed while I am using my home (3)

\_\_\_\_\_ The quality of the service is lower on Cape Cod (4)

\_\_\_\_\_ I already have a service provider based off-Cape (5)

\_\_\_\_\_ Other (please specify) (6)

---

\_\_\_\_\_ Not applicable (7)

Q33. [Only answer if you are a year-round Cape Cod resident]

Where was your primary residence prior to this home

\_\_\_\_\_ Zip Code (1) \_\_\_\_\_

\_\_\_\_\_ If not in US, country (2) \_\_\_\_\_

\_\_\_\_\_ This has always been my primary residence (3)

Q34. Do you own more than one home on Cape Cod?

\_\_\_\_\_ Yes (1)

\_\_\_\_\_ No (2)

Q35. [Only answer if you own more than one home on Cape Cod]

How many homes do you own on Cape Cod?

\_\_\_\_\_ 2

\_\_\_\_\_ 3

\_\_\_\_\_ 4

\_\_\_\_\_ 5

\_\_\_\_\_ 6 or more, please specify \_\_\_\_\_

Q36. Which of the following best describes your gender?

\_\_\_\_\_ Male (1)

\_\_\_\_\_ Female (2)

\_\_\_\_\_ Other (4)

\_\_\_\_\_ Prefer not to answer (5)

Q37. What is your race/ethnicity?

Choose all that apply.

- White or Caucasian (1)
- Hispanic/Latinx (4)
- Black or African American (5)
- Asian (6)
- American Indian or Alaska Native (7)
- Native Hawaiian or Other Pacific Islander (8)
- Other (9)
- Prefer not to answer (10)

Q38. What is your highest level of education completed?

- Less than high school diploma (1)
- High school graduate or GED (4)
- Some college, no degree (5)
- Associate degree (6)
- Bachelor's degree (7)
- Graduate or professional degree (8)

Q39. Please print the year you were born \_\_\_\_\_

Q40. How many people, including yourself, live in your home?

- Enter the number of children under 18
- Enter the number of adults 18-34
- Enter number of adults 35-64
- Enter number of adults age 65 and over

Q41. [Only answer if children 18 and younger live in your home]

Where did your child(ren) attend school for the **2020-2021** school year (when the school was open)?

- On Cape Cod (1)
- Other location in Massachusetts (2)
- Other location in New England (3)
- In United States, outside New England (4)
- Homeschooled (5)
- Other (6) \_\_\_\_\_

Q42. [Only answer if children 18 and younger live in your home]

Where will your child(ren) attend school for the **2021-2022** school year (when the school is open)?

- On Cape Cod (1)
- Other location in Massachusetts (2)
- Other location in New England (3)
- In United States, outside New England (4)
- Homeschooled (5)
- Other (6) \_\_\_\_\_

Q43. What was your annual household income (before taxes) in 2020?

- Less than \$24,999 (1)
- \$25,000 - \$49,999 (4)
- \$50,000 - \$74,999 (5)
- \$75,000 - \$99,999 (6)
- \$100,000 - \$149,999 (7)
- \$150,000 - \$249,999 (8)
- \$250,000 or more (9)

Q44. What was the purchase price of your home?

- \$0-\$369,999 (1)
- \$370,000-\$499,999 (5)
- \$500,000-\$749,000 (4)
- \$750,000+ (3)

Q45. [Answer only if you live on the Cape part-time or full-time]

How many years have you lived on Cape Cod (part time and/or full time)?

- Less than 5 (1)
- 5-9 (4)
- 10-15 (5)
- 15-20 (6)
- More than 20 (7)

Q46. To enter for a chance to win one of **five \$100 Amazon gift cards**, enter your full email address here. Your email address will not be used for any other purpose.

## Appendix B. Postcard Invitation



**Dear New Cape Cod Homeowner:**

You have been randomly selected to participate in the 2021 Cape Cod New Homeowner Survey. We need to hear from you! The Cape Cod Commission is working with the Center for Public Opinion at UMass Lowell and the Donahue Institute at UMass Amherst to better understand your decision to recently purchase a home on Cape Cod, as well as your short-, medium-, and long-term plans for the use of your new home.

Please take a few minutes to answer each question in the online survey. Your responses will be kept confidential, and your privacy and security are protected by law. We won't share your personal information. You may contact [surveys@uml.edu](mailto:surveys@uml.edu) for any questions about the survey.

Visit [cccom.link/capesurvey](http://cccom.link/capesurvey) and enter the following code <codexxxx> or access the survey with a smartphone via this QR Code to complete the survey and ensure your response is included. Everyone who completes the survey will have a chance to win one of five \$100 Amazon gift cards from UMass Lowell.



Please have a homeowner for this address respond to this survey.

Thank you in advance for promptly completing the survey.

Kristy Senatori  
Executive Director, Cape Cod Commission

[www.capecodcommission.org](http://www.capecodcommission.org)



CAPE COD  
COMMISSION



Center for Public Opinion  
University of Massachusetts Lowell  
883 Broadway Street, Suite 201  
Lowell, MA 01854

UMassAmherst | Donahue Institute



Your feedback is important to us!

## Appendix C. Survey Response Tables

### Question 1

Q1: Which of the following best describes your resident status?	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
$p = 0.000, n = 403$	N	%	N	%	N	%	N	%	N	%
Year-Round Cape Cod Resident	85	68%	111	77%	48	57%	20	41%	264	66%
Part-time Cape Cod Resident	36	29%	32	22%	36	43%	25	52%	129	32%
Other (please specify)	4	3%	2	1%	0	0%	3	6%	10	2%
Total	125	100%	145	100%	85	100%	48	100%	403	100%

### Question 2

Q2. If not on the Cape, where is your primary residence? (State)*		
$n = 129$	N	%
Massachusetts	65	51%
Florida	17	13%
New York	13	10%
Connecticut	10	8%
Rhode Island	4	3%
New Jersey	4	3%
Illinois	4	3%
Texas	4	3%
Pennsylvania	2	2%
Maryland	2	1%
California	1	1%
Georgia	1	1%
Utah	1	1%
North Carolina	1	1%
District of Columbia	1	1%
New Hampshire	1	1%
Total	129	100%

\*Responses to question 2 are counted by state in this table.

Q2. If not on the Cape, where is your primary residence? (Massachusetts Towns)*	Share of Off-Cape Residents		Massachusetts Towns
	66		
Dedham	6%	2%	Shrewsbury
Lexington	5%	2%	Acton
Westwood	5%	2%	Auburndale
Boston	4%	2%	Boxborough
Westford	4%	1%	Belmont
Franklin	3%	1%	Bridgewater
Jamaica Plain	3%	1%	Brighton
Newtonville	3%	1%	Dennis
Littleton	3%	1%	Harwich
Andover	3%	1%	Hingham
Natick	2%	1%	Mashpee
Newton	2%	1%	Medford
Cambridge	2%	1%	Rochdale
Dorchester Center	2%	1%	Southbridge
Norfolk	2%	1%	Waltham
Rutland	2%	1%	Winchester
Boxford	2%	1%	Canton
Needham	2%	1%	Holbrook
Sudbury	2%	1%	Arlington
Woburn	2%	1%	Billerica
Dover	2%	1%	Lincoln
North Andover	2%	1%	Marblehead
North Easton	2%	1%	Milton
Peabody	2%	1%	Newton Lower Falls
Sharon	2%	1%	Westfield

\*Responses to question 2 are counted by town in this table, and only towns in Massachusetts are counted. Note that the difference in count of Massachusetts residents in prior table is due to rounding and weights.

**Question 3**

<b>Q3. In which Cape Cod town is your home located?</b>		
<b>n = 403</b>	<b>N</b>	<b>%</b>
Barnstable	61	15%
Yarmouth	57	14%
Falmouth	53	13%
Mashpee	40	10%
Brewster	29	7%
Dennis	27	7%
Harwich	23	6%
Sandwich	22	5%
Eastham	21	5%
Chatham	19	5%
Provincetown	19	5%
Orleans	14	4%
Bourne	11	3%
Wellfleet	8	2%
Truro	1	0%
Total	403	100%

**Question 4**

<b>Q4. Is this the first property you or your immediate family have owned on Cape Cod?</b>	<b>Region of Cape</b>									
	<b>Upper Cape</b>		<b>Mid Cape</b>		<b>Lower Cape</b>		<b>Outer Cape</b>		<b>Total</b>	
	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
<b>p = 0.064, n = 400</b>										
Yes	56	45%	65	45%	39	47%	32	67%	192	48%
No	69	55%	80	55%	44	53%	16	33%	209	52%
Total	125	100%	144	100%	83	100%	48	100%	400	100%

<b>Q4a. If no, about how long (in years) have you (or your immediate family) owned property on Cape Cod?</b>		
<b>n = 204</b>	<b>N</b>	<b>%</b>
0-5 years	17	8%
6-10 years	27	13%
11-25 years	66	32%
Greater than 25	95	46%
Total	204	100%

**Question 5**

<b>Q5. We know that the pandemic affected many people's home purchasing choices. Which of the following statements best applies to your most recent decision to purchase a home on Cape Cod?</b> p = 0.0001, n = 401										
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
The pandemic did not influence my decision to purchase a property	83	67%	100	69%	51	61%	20	61%	254	61%
I had considered purchasing property (or additional property) on the Cape prior to the pandemic, but the circumstances of the pandemic influenced my decision to purchase property on the Cape this year	29	23%	32	22%	20	24%	24	24%	105	24%
I had not previously considered purchasing property (or additional property) on the Cape, but the pandemic influenced my decision to purchase property on the Cape this year	10	8%	12	8%	9	11%	3	11%	34	11%
I am not sure whether the pandemic influenced my decision to purchase property on the Cape this year	2	2%	1	0%	3	4%	2	4%	7	4%
<b>Total</b>	<b>124</b>	<b>100%</b>	<b>145</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>48</b>	<b>100%</b>	<b>401</b>	<b>100%</b>

<b>Q5a. How did the circumstances of the COVID-19 pandemic influence your (most recent) decision to purchase a new home?</b> n = 138	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
Proximity to outdoor recreation	21	57%	14	31%	13	43%	13	47%	61	44%
More living space/bigger home	14	36%	9	21%	8	29%	3	10%	34	25%
Living in a less dense area	9	24%	9	20%	8	29%	7	26%	34	24%
Decided to retire early	3	7%	3	7%	2	6%	4	14%	11	8%
Could now work remotely/no longer had to live near my job (for a job not on the Cape)	24	65%	16	36%	15	51%	16	58%	71	51%
Other	12	32%	17	39%	8	27%	8	30%	45	33%
<b>Total</b>	<b>38</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>29</b>	<b>100%</b>	<b>27</b>	<b>100%</b>	<b>138</b>	<b>100%</b>



## Question 6

<b>Q6. How important to you personally were the following factors in making the decision to purchase a house on Cape Cod specifically?</b>	<b>Extremely Important</b>	<b>Very Important</b>	<b>Moderately Important</b>	<b>Slightly Important</b>	<b>Not at all Important</b>	<b>n</b>
Access to the coast	59%	26%	8%	3%	3%	395
Outdoor recreational opportunities	46%	30%	15%	5%	4%	395
Good place to retire	38%	31%	13%	4%	13%	397
Environmental quality (clean air and water)	34%	35%	21%	5%	6%	394
Historic character of the Cape	27%	28%	21%	11%	12%	394
Proximity of friends or relatives	23%	26%	23%	11%	17%	393
Fewer people/more open space	21%	35%	28%	8%	8%	393
Reasonable taxes	15%	28%	32%	14%	10%	395
Public services	11%	23%	36%	12%	18%	392
Job or economic opportunities	9%	7%	10%	15%	59%	389
Proximity to Boston or Providence	8%	18%	30%	17%	26%	393
Shopping opportunities	6%	15%	38%	21%	20%	394
School quality	6%	10%	11%	7%	66%	392
Good place to raise children	6%	10%	9%	9%	66%	392
Affordable housing options	6%	13%	27%	16%	39%	392

**Question 7**

Q7. Which of the following responses most accurately reflects your past and anticipated use of your new home? Check all that apply. n = 386												
	Over the past year		Over the next year		In 5 years		In 20 years		Does not apply		Ever	
	N	%	N	%	N	%	N	%	N	%	N	%
Use it as my primary residence	184	48%	147	38%	178	46%	156	41%	46	12%	339	88%
Convert it to my primary residence	53	14%	22	6%	58	15%	26	7%	220	57%	136	35%
Use it only as a second home for personal/family use	60	15%	77	20%	44	12%	29	7%	236	61%	123	32%
Use it only as a seasonal/short-term rental	7	2%	11	3%	14	4%	5	1%	332	86%	25	7%
Use it only as a year-round rental	5	1%	2	1%	9	2%	6	2%	337	87%	15	4%
Use it as both a seasonal/part-time rental and second home for personal/family use	9	2%	19	5%	23	6%	10	3%	311	81%	47	12%
Hand it down to a family member	3	1%	3	1%	7	2%	199	52%	151	39%	209	54%
Sell it, but remain on Cape Cod	1	0%	1	0%	25	6%	57	15%	271	70%	81	21%
Sell it and relocate outside of Cape Cod	0	0%	4	1%	11	3%	29	7%	315	82%	42	11%

Cape Cod New Homeowners Survey - 2021

Q7a. What have/are you planning to charge on average per night for your short-term rental?	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
<b>p = 0.01, n = 43</b>										
\$100 - \$199	2	20%	1	13%	0	0%	0	0%	3	7%
\$200 - \$299	0	0%	4	35%	0	0%	0	0%	4	8%
\$300 - \$399	3	33%	2	16%	0	0%	0	0%	5	12%
\$400 - \$499	0	0%	1	9%	1	9%	2	16%	4	9%
\$500 - \$599	2	17%	2	17%	2	20%	1	8%	6	15%
\$600 - \$699	0	0%	0	0%	0	0%	3	22%	3	7%
\$700 - \$799	1	11%	0	0%	1	13%	0	0%	2	5%
\$800 - \$899	0	0%	0	0%	1	13%	0	0%	1	3%
\$1,000+	0	0%	1	11%	1	14%	2	12%	4	9%
Unsure	2	20%	0	0%	3	32%	6	42%	11	25%
Total	10	100%	10	100%	9	100%	13	100%	43	100%

Q7b. What have/are you planning to charge on average per month for your year-round rental?	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
<b>p = 0.029, n = 12</b>										
\$500 - \$999	0	0%	0	0%	0	0%	1	28%	1	9%
\$1,000 - \$1,499	0	0%	0	0%	0	0%	2	44%	2	14%
\$1,500 - \$1,999	0	0%	0	0%	1	100%	0	0%	1	8%
\$2,000 - \$2,499	1	28%	1	54%	0	0%	0	0%	3	22%
\$2,500 - \$2,999	1	24%	0	0%	0	0%	0	0%	1	10%
\$3,000 - \$3,499	1	20%	0	0%	0	0%	0	0%	1	8%
\$5,000- \$5,499	1	28%	0	0%	0	0%	0	0%	1	11%
Unsure	0	0%	1	46%	0	0%	1	28%	2	19%
Total	5	100%	2	100%	1	100%	4	100%	12	100%

<b>Q7c. How did/do you plan to find renters for your short-term rental?</b>			
	<b>n = 39</b>		
	<b>N</b>	<b>%</b>	
Local private property management company	16	42%	
Word-of-mouth, community relationships	15	40%	
VRBO	15	39%	
Airbnb	15	38%	
Real estate agent	8	21%	
Other short-term rental website	6	16%	
Craigslist	3	8%	
Other	2	5%	
Non-local private property management company	1	2%	
Total	39	100%	

<b>Q7d. How did/do you plan to find renters for your year-round rental?</b>		
	<b>n = 11</b>	
	<b>N</b>	<b>%</b>
Local private property management company	6	50%
Word-of-mouth, community relationships	5	43%
Zillow/Trulia	1	11%
Other year-round rental website	1	11%
Craigslist	1	11%
Real estate agent	1	10%
Non-local private property management company	1	8%
Other	1	8%
Total	11	100%

**Question 8**

<b>Q8. Which of the following best describes your home on Cape Cod?</b>	<b>Region of Cape</b>									
	<b>Upper Cape</b>		<b>Mid Cape</b>		<b>Lower Cape</b>		<b>Outer Cape</b>		<b>Total</b>	
	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
<b>p = 0.002, n = 394</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
Single-family	94	77%	120	84%	68	85%	29	61%	312	79%
Two-family	0	0%	0	0%	1	1%	0	0%	1	0%
Three-family	1	1%	0	0%	0	0%	0	0%	1	0%
Condominium	26	21%	21	15%	11	14%	14	29%	72	18%
Multiple homes on one parcel	1	1%	1	1%	0	0%	2	4%	4	1%
Other	0	0%	1	1%	0	0%	3	6%	4	1%
Total	122	100%	143	100%	80	100%	48	100%	394	100%

**Question 9**

Q9. Do you currently have an auxiliary or accessory dwelling unit (ADU)?	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
<b>p = 0.658, n = 396</b>										
Yes	8	6%	6	4%	2	2%	3	5%	18	4%
No	116	94%	138	96%	80	98%	46	95%	379	96%
Total	123	100%	143	100%	82	100%	48	100%	396	100%

**Question 10**

Q10. How many total bedrooms are in your home? (Including ADUs)	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
<b>p = 0.088, n = 391</b>										
1 bedroom	1	1%	1	1%	1	2%	3	6%	6	2%
2 bedrooms	25	21%	48	33%	17	21%	12	25%	102	26%
3 bedrooms	50	41%	66	46%	37	46%	23	49%	176	45%
4 bedrooms	33	28%	22	16%	18	23%	8	18%	82	21%
5 or more bedrooms, please specify	11	9%	6	4%	7	8%	1	2%	25	6%
Total	121	100%	143	100%	80	100%	47	100%	391	100%

**Question 11**

Q11. Do you have plans to make structural changes to your new home? (Select all that apply)		
	N	%
<b>n = 391</b>		
No, I do not plan to make any structural changes to my home	200	51%
Yes, I plan to make other improvements or renovations to my home	167	43%
Yes, I plan to expand the floorplan in other ways	45	11%
Yes, I plan to expand my property to include additional bedrooms	18	5%
Yes, I plan to add an auxiliary/accessory dwelling	18	5%
Total	391	100%

**Question 12**

<b>Q12. [Answer if you have or plan to add an accessory dwelling unit] Do you expect family members, friends, or renters to use the additional dwelling unit? (Select all that apply)</b>		
	<b>N</b>	<b>%</b>
	<b>n = 32</b>	
Family members or friends, Seasonal/Temporary	14	42%
Family members or friends, Year-Round	13	40%
Year-Round Renters	5	17%
Seasonal/Temporary Renters	4	12%
Other	5	15%
Total	32	100%

**Question 13**

<b>Q13: What have/are you planning to charge on average per month for your year-round ADU rental?</b>		
	<b>N</b>	<b>%</b>
	<b>p = 0.183, n = 6</b>	
\$500 - \$999	2	36%
\$1,000 - \$1,499	3	47%
\$1,499 and higher	0	0%
Unsure	1	16%
Total	6	100%

**Question 14**

<b>Q14. How did/do you plan to find renters for your year-round ADU rental?</b>		
	<b>N</b>	<b>%</b>
	<b>n = 5</b>	
Word-of-mouth, community relationships	5	100%
Other year-round rental website	1	18%
Craigslist	0	0%
Zillow/Trulia	0	0%
Real estate agent	0	0%
Local private property management company	0	0%
Non-local private property management company	0	0%
Other	0	0%
Total	5	

Note: percents do not sum to 100 because respondents could select multiple responses

**Question 15**

<b>Q15: What have/are you planning to charge on average per night for your short-term ADU rental?</b>			
	<b>n = 3</b>	<b>N</b>	<b>%</b>
\$500 - \$999		0	0%
\$1,000 - \$1,499		0	0%
\$1,499 and higher		0	0%
Unsure		3	100%
Total		3	100%

Note: only 3 individuals responded to this question, all three were unsure.

**Question 16**

<b>Q16. How did/do you plan to find renters for your short-term ADU rental? (Select all that apply.)</b>			
	<b>n = 3</b>	<b>N</b>	<b>%</b>
Airbnb		1	33%
Other short-term rental website		1	33%
Local private property management company		1	33%
Word-of-mouth, community relationships		1	33%
Other		1	33%
VRBO		0	0%
Craigslist		0	0%
Real estate agent		0	0%
Non-local private property management company		0	0%
Total		5	

Note: percents do not sum to 100 because respondents could select multiple responses

**Question 17**

<b>Q17: At the time you purchased your home, were you...</b>	<b>Region of Cape</b>									
	<b>Upper Cape</b>		<b>Mid Cape</b>		<b>Lower Cape</b>		<b>Outer Cape</b>		<b>Total</b>	
	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	<b>p = 0.089 n = 395</b>									
Employed	81	66%	93	65%	61	75%	38	80%	273	69%
Unemployed	0	0%	2	2%	1	1%	0	0%	3	1%
Furloughed	0	0%	1	1%	1	1%	0	0%	2	0%
Retired	42	34%	47	33%	17	20%	9	18%	114	29%
Otherwise out of the workforce (e.g., student, stay at home parent, etc.)	0	0%	0	0%	2	2%	1	3%	3	1%
Total	122	100%	143	100%	82	100%	48	100%	395	100%

## Question 18

Q18: What was your work situation when purchasing your home?	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
<b>p = 0.486, n = 273</b>										
I worked for an employer based off Cape Cod	50	62%	64	68%	41	67%	29	75%	183	67%
I worked for an employer based on Cape Cod	18	23%	24	25%	12	20%	7	17%	60	22%
I was self-employed	13	16%	6	6%	8	13%	3	8%	30	11%
Total	81	100%	93	100%	61	100%	38	100%	273	100%

## Question 19

Q19. Has your employment status changed since purchasing your home?	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
<b>p = 0.467, n = 392</b>										
Still employed but new employer	4	3%	9	7%	3	4%	2	3%	18	5%
Yes, now employed	6	5%	3	2%	4	4%	4	9%	17	4%
Yes, now unemployed	2	1%	3	2%	2	2%	0	0%	7	2%
Yes, now retired	8	7%	15	11%	3	4%	2	3%	28	7%
Yes, now otherwise out of the workforce	0	0%	1	1%	0	0%	1	2%	2	1%
No change	101	84%	109	77%	70	86%	40	83%	321	82%
Total	121	100%	141	100%	82	100%	48	100%	392	100%

## Question 20

Q20. What is your current work situation? *	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
<b>p = 0.039, n = 35</b>										
I work for an employer based off Cape Cod	5	53%	3	25%	4	60%	6	100%	18	53%
I work for an employer based on Cape Cod	3	30%	9	75%	3	40%	0	0%	15	42%
I am self-employed	2	17%	0	0%	0	0%	0	0%	2	5%
Total	10	100%	12	100%	7	100%	6	100%	35	100%

Note: Answer if you are still employed but have a new employer or became employed since purchasing your home



## Question 21

Q21. What is your current and anticipated work location?	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
Currently p = 0.122	N	%	N	%	N	%	N	%	N	%
On-site	16	24%	19	28%	9	18%	7	20%	51	23%
Remotely/online	29	43%	29	42%	20	38%	15	44%	93	42%
On-site at client locations	1	1%	8	12%	3	5%	0	0%	12	5%
A combination of on-site and remotely	21	32%	13	19%	20	39%	12	36%	67	30%
Total	66	100%	70	100%	52	100%	34	100%	222	100%
In 6 Months p = 0.126										
On-site	17	26%	22	31%	14	26%	7	20%	59	27%
Remotely/online	16	24%	19	27%	13	26%	5	15%	53	24%
On-site at client locations	1	1%	8	12%	3	5%	1	3%	13	6%
A combination of on-site and remotely	30	45%	21	30%	23	43%	22	64%	95	43%
Total	64	96%	70	100%	52	99%	35	103%	220	99%

## Question 22

Q22. [Answer if you are still employed but have a new employer, are currently employed, or if you became employed after buying your home] What industry/sector do you currently work in?  p = 0.147, n = 234	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
Retail (non-food related)	3	5%	1	2%	0	0%	0	0%	5	2%
Restaurants, Catering, and Food/Beverage Service	0	0%	1	1%	0	0%	0	0%	1	0%
Grocery Stores, Liquor Stores, Other Food/Beverage Store	0	0%	2	3%	0	0%	0	0%	2	1%
Wholesale Trade	1	1%	0	0%	0	0%	0	0%	1	0%
Information, Media, or Telecommunications Services	6	9%	4	6%	2	3%	1	3%	14	6%
Construction	1	1%	3	4%	1	2%	1	4%	7	3%
Finance and Insurance	8	11%	7	9%	8	15%	4	12%	27	11%
Real Estate, Rental, Leasing	0	0%	1	2%	4	7%	1	3%	6	2%
Professional and Technical Services	1 4	20%	1 3	17%	8	15%	5	16%	41	18%
Management, Administration, Waste Services	2	3%	0	0%	0	0%	0	0%	2	1%
Education Services	8	11%	1 1	15%	8	14%	4	11%	30	13%
Health Care and Social Assistance	1 3	18%	8	11%	8	14%	4	11%	32	14%
Arts, Entertainment, Culture	0	0%	1	2%	2	4%	4	12%	8	3%
Transportation, Warehousing, Utilities	1	2%	4	5%	0	0%	0	0%	5	2%
Other (specify)	1 3	18%	1 7	24%	1 5	26%	10	29%	55	23%
Total	7 1	100%	7 3	100%	5 5	100%	35	100%	234	100%

## Question 23

Q23. [Do NOT answer if you are a year-round resident or if you are already retired] If you do not currently live on Cape Cod full-time but plan to move to the Cape permanently, what are your expectations regarding employment once relocated to the Cape? (Choose one)  p = 0.394, n = 98	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
Work full-time	6	28%	1	5%	5	14%	6	28%	18	18%
Work part-time	4	19%	6	26%	8	24%	3	16%	22	22%
Retire	8	34%	7	29%	8	26%	5	25%	28	28%
Other	0	0%	0	0%	3	9%	0	0%	3	3%
N/A, I do not plan to live on the Cape full-time	4	18%	10	40%	8	26%	6	30%	29	29%
Total	22	100%	25	100%	31	100%	21	100%	99	100%

## Question 24

Q24. [Only answer if you do not currently live on the Cape but plan to move there permanently] Once I move to the Cape permanently, I expect to:	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
<b>p = 0.229, n = 39</b>										
Continue to work for my current employer on the Cape	2	23%	0	0%	3	28%	1	15%	7	18%
Work for a new employer on the Cape	1	7%	3	32%	1	7%	3	31%	7	17%
Continue to work for my current employer based Off-Cape	2	20%	2	27%	2	19%	0	0%	7	17%
Start or relocate my own business on the Cape	0	0%	0	0%	2	16%	1	12%	3	8%
Continue working for my own business Off-Cape	0	0%	1	12%	0	0%	0	0%	1	2%
Continue working for my own business that operates mostly online	1	9%	1	17%	0	0%	0	0%	2	5%
Start or continue freelance work for a mix of clients, both on and off Cape Cod		0%	0	0%	0	0%	0	0%	1	3%
I'm not sure	4	41%	1	13%	3	22%	3	42%	11	29%
Other	0	0%	0	0%	1	8%	0	0%	1	2%
Total	10	100%	8	100%	2	100%	8	100%	28	100%

## Question 25

Q25. What best describes your internet connectivity?	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
<b>p = 0.106, n = 392</b>										
I access the internet at home through a fixed connection (DSL, fiber, cable, home wireless network, etc.)	118	97%	133	94%	74	93%	47	98%	372	95%
I access the internet at home through a satellite	2	2%	2	1%	2	3%	0	0%	6	1%
I access the internet at home through a hotspot	1	1%	0	0%	1	1%	1	2%	3	1%
I access the internet primarily through my phone	1	1%	7	5%	1	1%	0	0%	9	2%
I do not have internet access	0	0%	0	0%	1	1%	0	0%	1	0%
Other	0	0%	0	0%	1	2%	0	0%	1	0%
Total	122	100%	142	100%	80	100%	48	100%	392	100%

**Question 26**

Q26. How many people in your household on average are typically using the internet at once?  p = 0.103, n = 393	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
1-2	89	73%	119	84%	54	67%	32	66%	294	75%
3-4	32	26%	21	15%	25	31%	15	31%	93	24%
5-6	1	1%	2	1%	2	3%	1	3%	7	2%
Total	122	100%	142	100%	81	100%	48	100%	393	100%

**Question 27**

Q27. Please select the sentence below that best describes your internet service on Cape.  p = 0.896, p = 0.896	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
My internet service allows me and others in my household to perform necessary tasks with few problems (e.g., working from home, remote school, etc.)	91	75%	101	71%	56	71%	39	80%	287	73%
My internet service causes some problems for me and/or others in my household while trying to perform necessary tasks, but the problems have not been significant	27	22%	31	21%	18	23%	7	14%	82	21%
My internet service is inadequate for performing necessary tasks	3	3%	9	6%	4	5%	3	6%	19	5%
It has not been necessary for me to use the internet on Cape Cod	0	0%	1	1%	0	0%	0	0%	1	0%
Other	1	1%	1	1%	1	1%	0	0%	3	1%
Total	122	100%	143	100%	79	100%	48	100%	393	100%

**Question 28**

Q28. Which of the following best describes the reason your internet is inadequate, or you do not subscribe to internet service?  p = 0.043, n = 19	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
Service or upgraded service is not available	0	0%	6	60%	3	68%	0	0%	8	43%
Service or upgraded service is too expensive	1	35%	2	26%	0	0%	3	100%	6	34%
I do not know how to subscribe to or upgrade internet service (e.g., it is confusing, information is unavailable in appropriate language)	0	0%	0	0%	1	32%	0	0%	1	6%
Other	2	65%	1	14%	0	0%	0	0%	3	17%
Total	3	100%	9	100%	4	100%	3	100%	19	100%

\*Respondents only answered this question if their internet is inadequate to perform necessary tasks

## Question 29

Q29. How often do you or your family use any of the following types of public facilities? [Mark one bubble per row]	Once a week or more	A few times a month	Once a month	Once every few months	Once or twice a year	Never	n
Town Beaches	50%	28%	7%	6%	6%	4%	392
Town Transfer Stations	36%	16%	7%	8%	7%	27%	391
Conservation Lands	19%	25%	16%	16%	13%	12%	391
National Seashore	16%	15%	16%	20%	23%	10%	390
Public Parks	14%	23%	22%	16%	13%	12%	390
Libraries	12%	20%	13%	14%	15%	27%	389
Public Golf Course	8%	7%	4%	7%	15%	60%	386
Town Boat Landings	6%	7%	6%	7%	10%	64%	392
Town Recreation Programs	3%	11%	10%	9%	15%	52%	388
Visitor Centers	2%	3%	5%	12%	29%	49%	389
Senior Centers or Services	2%	5%	4%	2%	7%	80%	389
Public Transit	0%	1%	2%	5%	10%	82%	390

## Question 30

Q30. Please indicate which of the following private services you typically use while staying in your Cape Cod home and/or in maintaining your Cape Cod home. For those services you do utilize in relation to your home, please indicate whether the vendors you use are primarily based on or off the Cape. [Mark one bubble per row]	On-Cape Vendor	Off-Cape Vendor	Unsure if On or Off Cape Vendor	Don't Use	n
Trade/Repair Services	81%	7%	3%	9%	385
Emergency Room or Other	63%	12%	6%	19%	385
Construction Services	60%	3%	3%	33%	385
Landscaper/Yard Service	58%	1%	2%	40%	386
Banking	53%	38%	2%	6%	386
Insurance Services	49%	46%	2%	4%	386
Primary Care Physician	47%	43%	1%	9%	385
Legal Services	44%	27%	2%	27%	384
Medical Specialist	36%	47%	2%	15%	384
Private Trash Collection	36%	0%	3%	61%	385
Snow Plowing	30%	0%	4%	67%	385
Accounting Services	18%	39%	1%	42%	387
Security Services	15%	9%	4%	72%	386
Investment Services	8%	68%	1%	23%	387
Childcare	4%	1%	4%	91%	371

**Question 31**

<b>Q31. While purchasing goods for your home on the Cape, where do you or your immediate family typically shop for the items listed below?</b>	<b>My Town or Neighboring Towns On-Cape</b>	<b>Elsewhere On Cape</b>	<b>Off-Cape</b>	<b>Online</b>	<b>N/A</b>	<b>n</b>
Groceries	94%	3%	2%	1%	0%	392
Garden Supplies	88%	6%	2%	0%	4%	392
Hardware/Building Supplies	86%	8%	4%	1%	1%	386
Office Supplies	49%	9%	6%	25%	11%	389
Clothing	44%	11%	14%	30%	1%	391
Appliances	44%	20%	11%	12%	13%	390
Sports/Recreation Equipment	36%	14%	9%	26%	16%	391
Household Furnishing	34%	16%	21%	24%	5%	390
Other (please specify)	26%	6%	3%	2%	63%	388

**Question 32**

<b>Q32.If you have used an off-Cape vendor, please select the primary reason why.</b>	<b>Region of Cape</b>									
	<b>Upper Cape</b>		<b>Mid Cape</b>		<b>Lower Cape</b>		<b>Outer Cape</b>		<b>Total</b>	
	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
<b>p = 0.498, n = 362</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
The service I need is not available on Cape Cod	16	14%	24	18%	13	18%	7	15%	60	17%
The price of the service is higher on Cape Cod	19	17%	16	12%	9	13%	5	11%	49	14%
The services are not needed while you are using your home	6	6%	5	4%	6	8%	1	2%	18	5%
The quality of the service is lower on Cape Cod	3	3%	7	6%	0	0%	5	10%	15	4%
I already have a service provider based off-Cape	51	45%	59	45%	36	49%	25	53%	170	47%
Other (specify)	3	2%	6	5%	5	7%	1	2%	15	4%
Not applicable	14	13%	13	10%	3	4%	4	8%	34	9%
<b>Total</b>	<b>113</b>	<b>100%</b>	<b>130</b>	<b>100%</b>	<b>72</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>362</b>	<b>100%</b>

## Question 33

Q33. Where was your primary residence prior to this home?  p = 0.116, n = 251	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
In the US	77	99%	106	99%	46	100%	17	92%	247	99%
If not in US, country	0	0%	1	1%	0	0%	2	8%	3	1%
This has always been my primary residence	1	1%	0	0%	0	0%	0	0%	1	0%
Total	78	100%	108	100%	46	100%	19	100%	251	100%

## Question 34

Q34. Do you own more than one home on Cape Cod?  p = 0.052, n = 384	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
Yes	4	3%	1	1%	5	6%	4	8%	13	3%
No	112	97%	141	99%	74	94%	44	92%	371	97%
Total	115	100%	142	100%	79	100%	48	100%	384	100%

## Question 35

Q35. How many homes do you own on Cape Cod? [Only answer if you own more than one home on Cape Cod]  p = 0.142, n = 13	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
2	4	100%	0	0%	4	76%	4	100%	11	85%
3	0	0%	1	100%	1	24%	0	0%	2	15%
4	0	0%	0	0%	0	0%	0	0%	0	0%
Total	4	100%	1	100%	5	100%	4	100%	13	100%

## Question 36

Q36. Which of the following best describes your gender?  p = 0.117, n = 382	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
Male	60	52%	70	50%	35	45%	27	58%	192	50%
Female	50	43%	69	49%	39	50%	19	40%	177	46%
Other	0	0%	0	0%	0	0%	1	2%	1	0%
Prefer not to answer	6	5%	2	1%	4	5%	0	0%	12	3%
Total	115	100%	141	100%	79	100%	47	100%	382	100%



**Question 37**

<b>Q37. What is your race/ethnicity?</b>		
<b>n = 383</b>	<b>N</b>	<b>%</b>
White	357	93%
Hispanic	7	2%
Black	5	1%
Asian	3	1%
Prefer not to answer	15	4%
Total	383	

Note: Does not sum to 100% because respondents could select multiple options.

**Question 38**

<b>Q38. What is the highest level of education you have completed?</b>	<b>Region of Cape</b>									
	<b>Upper Cape</b>		<b>Mid Cape</b>		<b>Lower Cape</b>		<b>Outer Cape</b>		<b>Total</b>	
	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
<b>p = 0.093, n = 323</b>										
High school graduate or GED	2	2%	7	5%	1	1%	0	0%	10	3%
Some college, no degree	6	5%	11	7%	4	5%	0	0%	21	5%
Associate degree	6	5%	11	8%	3	4%	0	0%	20	5%
Bachelor's degree	48	41%	40	28%	25	32%	19	41%	132	34%
Graduate or professional degree	54	47%	73	51%	46	58%	28	59%	200	52%
Total	115	100%	142	100%	79	100%	47	100%	383	100%

**Question 39**

<b>Q39. Please enter your age.</b>	<b>Region of Cape</b>									
	<b>Upper Cape</b>		<b>Mid Cape</b>		<b>Lower Cape</b>		<b>Outer Cape</b>		<b>Total</b>	
	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
<b>p = 0.067, n = 371</b>										
under 35	6	5%	11	8%	7	9%	2	3%	25	7%
35-44	11	10%	10	7%	7	9%	6	13%	34	9%
45-54	20	17%	11	8%	14	19%	9	19%	54	14%
55-64	33	29%	47	35%	31	41%	15	33%	126	34%
65-74	28	24%	50	36%	10	14%	12	26%	100	27%
75+	16	14%	7	5%	6	9%	3	6%	33	9%
Total	113	100%	137	100%	74	100%	47	100%	371	100%

**Question 40**

Q40. How many people, including yourself, live in your home?		
	N	%
	n = 383	
1	69	18%
2	213	56%
3	48	12%
4	38	10%
5 or more	16	4%
Total	383	100%

**Question 41**

Q41. Where did your child(ren) attend school for the 2020-2021 school year (when the school was open)?	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
	p = 0.191, n = 167									
On Cape Cod	6	10%	12	25%	6	14%	1	5%	25	15%
Other location in Massachusetts	10	18%	5	11%	13	30%	5	26%	33	20%
Other location in New England	0	0%	1	2%	2	5%	0	0%	3	2%
In United States, outside Massachusetts	5	9%	5	11%	5	12%	4	21%	19	12%
Other	37	64%	25	51%	16	38%	9	48%	87	52%
Total	58	100%	48	100%	42	100%	18	100%	167	100%

Note: only answer if children 18 and younger live in your home

**Question 42**

“[Only answer if children 18 and younger live in your home]

Where will your child(ren) attend school for the **2021-2022** school year (when the school is open)?”

**There were no responses to this question**

**Question 43**

Q43. What was your annual household income (before taxes) in 2020?  p = 0.066, n = 354	Region of Cape									
	Upper Cape		Mid Cape		Lower Cape		Outer Cape		Total	
	N	%	N	%	N	%	N	%	N	%
Less than \$24,999	0	0%	2	1%	0	0%	1	2%	3	1%
\$25,000 - \$49,999	8	7%	8	6%	5	7%	1	2%	22	6%
\$50,000 - \$74,999	9	8%	16	12%	4	5%	0	0%	28	8%
\$75,000 - \$99,999	14	13%	22	17%	7	10%	4	9%	47	13%
\$100,000 - \$149,999	22	20%	25	19%	15	20%	8	18%	69	19%
\$150,000 - \$249,999	29	27%	36	27%	18	26%	9	20%	93	26%
\$250,000 or more	27	25%	21	16%	23	32%	22	49%	93	26%
Total	108	100%	131	100%	71	100%	45	100%	354	100%

**Question 44**

Q44. What was the purchase price of your home?		
n = 377	N	%
\$0-\$369,999	94	25%
\$370,000-\$499,999	94	25%
\$500,000-\$749,000	94	25%
\$750,000+	94	25%
Total	377	100%

Note: The data were weighted on region and house price, hence the even distribution across all categories; in the table below **unweighted** results are presented.

Q44. What was the purchase price of your home? UNWEIGHTED RESULTS		
n = 377	N	%
\$0-\$369,999	74	20%
\$370,000-\$499,999	105	28%
\$500,000-\$749,000	119	32%
\$750,000+	79	21%
Total	377	100%

**Question 45**

<b>Q45. How many years have you lived on Cape Cod (part time and/or full time)?</b>		
	<b>N</b>	<b>%</b>
	<b>n = 364</b>	
Less than 5	235	64%
5 - 9	21	6%
10 - 15	18	5%
15 - 20	17	5%
More than 20	75	20%
Total	364	100%